




Republic of the Philippines  
Province of Cavite  
**City of Bacoor**  
**OFFICE OF THE SANGGUNIANG PANLUNGSOD**

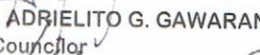


**DISTRICT I**

  
HON. MIGUEL N. BAUTISTA  
City Councilor

  
HON. MICHAEL E. SOLIS  
City Councilor

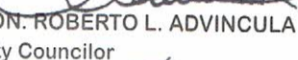
  
HON. ROWENA BAUTISTA-MENDIOLA  
City Councilor

  
HON. ADRIELITO G. GAWARAN  
City Councilor

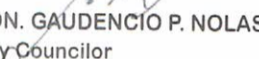
  
HON. VICTORIO L. GUERRERO, JR.  
City Councilor

  
HON. ALEJANDRO F. GUTIERREZ  
City Councilor


**DISTRICT II**

  
HON. ROBERTO L. ADVINCULA  
City Councilor

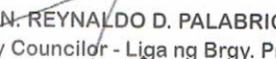
  
HON. HERNANDO C. GUTIERREZ  
City Councilor

  
HON. GAUDENCIO P. NOLASCO  
City Councilor

  
HON. LEANDRO A. DE LEON  
City Councilor

  
HON. ALDE JOSELITO F. PAGULAYAN  
City Councilor

  
HON. ROBERTO R. JAVIER  
City Councilor

  
HON. REYNALDO D. PALABRICA  
City Councilor - Liga ng Brgy. President

  
HON. MAC RAVEN ESPIRITU  
City Councilor - SK FEDERATION PRESIDENT

Attested by:

  
ATTY. KHALID A. ATEGA, JR.  
Sangguniang Panlungsod Secretary

Certified by:

  
HON. CATHERINE SARINO-EVARISTO  
City Vice Mayor / Presiding Officer

Approved by:

  
HON. LAN MERCADO - REVILLA  
City Mayor

**CITY RESOLUTION NO. CR 2021-326**

Series of 2021

**A RESOLUTION SEEKING TO IMPROVE THE DELIVERY OF PUBLIC SERVICE BY ADOPTING AND APPROVING THE CITIZENS' CHARTER 2021 OF ALL THE DEPARTMENTS AND UNITS OF THE LOCAL GOVERNMENT OF THE CITY OF BACOR PURSUANT TO THE RELEVANT PROVISIONS OF REPUBLIC ACT NO. 11032 OR "AN ACT PROMOTING EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE".**

Sponsored by:

**Hon. Reynaldo D. Palabrica**

Co-Sponsored by:

**Hon. Roberto L. Advincula, Hon. Miguel N. Bautista, Hon. Rowena Bautista-Mendiola, Hon. Leandro A. De Leon, Hon. Mac Raven Espiritu, Hon. Adrielito G. Gawaran, Hon. Victorio L. Guerrero, Jr., Hon. Hernando C. Gutierrez, Hon. Alejandro F. Gutierrez, Hon. Roberto R. Javier, Hon. Gaudencio P. Nolasco, Hon. Alde Joselito F. Pagulayan, and Hon. Michael E. Solis.**

**WHEREAS**, on 03 March 2021, the Sangguniang Panlungsod received a letter from the Human Resources Development and Management Department (HRDMD) requesting the city council to pass a resolution adopting and approving the citizens' charter for 2021 of all the departments and units of the city government pursuant to the relevant provisions of Republic Act No. 11032 (also known as the "Ease Of Doing Business And Efficient Government Service Delivery Act of 2018").

**WHEREAS**, Republic Act No. 9485, also known as the Anti-Red Tape Act (ARTA) as amended by Republic Act No. 11032 (the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018") mandates all local government units to formulate a Citizens' Charter as a tool to expedite the delivery of services to the public.


**WHEREAS**, the Citizens' Charter of the various departments and units of the local government of the City of Bacoor were made in response to the widespread clamor for better and more efficient delivery of public service.




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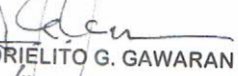


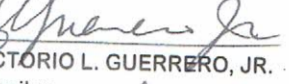
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Attested by:

ATTY. KHALID A. ATEGA, JR.  
Sangguniang Panlungsod Secretary

Certified by:

HON. CATHERINE SARINO-EVARISTO  
City Vice Mayor / Presiding Officer

Approved by:

HON. LANI MERCADO - REVILLA  
City Mayor

**NOW, THEREFORE**, upon motion of Hon. Reynaldo D. Palabrica unanimously seconded by all the councilors present in 48<sup>th</sup> regular online session duly assembled, **BE IT RESOLVED AS IT IS HEREBY RESOLVED** by the Sangguniang Panlungsod of Bacoor, to pass a resolution adopting and approving the Citizens' Charter for 2021 of all the departments and units of the local government of the City of Bacoor pursuant to the relevant provisions of Republic Act No. 11032 (also known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018").

**RESOLVED LASTLY**, to furnish the Office of the City Mayor, the HRDMD, all units and departments of the city of Bacoor, the University of the Philippines-Office of the National Administrative Register (UP-ONAR), and all government offices and agencies concerned with copies hereof.

**UNANIMOUSLY APPROVED** by the 4<sup>th</sup> Sangguniang Panlungsod of the City of Bacoor, Province of Cavite this 25<sup>th</sup> day of March 2021 during its regular online session assembled.

*I hereby certify that the foregoing Resolution was approved in accordance with law and that the contents hereof are true and correct.*

Certified Correct:

  
HON. CATHERINE SARINO-EVARISTO  
City Vice Mayor/Presiding Officer

Attested by:

  
ATTY. KHALID A. ATEGA, JR.  
Sangguniang Panlungsod Secretary

Approved by:

  
HON. LANI MERCADO-REVILLA  
City Mayor