

CITY OF BACOOR







Committee on Labor, Trade, Commerce and Industry
Committee on Rules, Privileges, Laws and Ordinances
Committee On Ethics, Appointments and Government Reorganization

JOINT COMMITTEE REPORT

NO. LCTI-027-S-2025



Subject: AN ORDINANCE EXPEDITING THE PROCESS OF ISSUING AND RENEWING BUSINESS PERMITS BY THE BUSINESS PERMITS AND LICENSING DEPARTMENT OF THE CITY OF BACOOR, CAVITE, PROHIBITING PRACTICES AND PROCESSES THAT UNDULY BURDEN ENTREPRENEURS, AND PROVIDING PENALTIES FOR VIOLATIONS HEREOF. (PCO 2025-053 dated September 29, 2025).

The proposed ordinance was referred to the Joint Committee comprised of the Committee on Labor, Trade, Commerce, and Industry (as the lead committee), the Committee on Rules, Privileges, Laws, and Ordinances and the Committee on Ethics, Appointments and Government Reorganization (as subcommittees) on 29 September 2025.

The Joint Committee held a committee hearing on October 2, 2025, and a public hearing held on November 13, 2025. Both were held at the Sangguniang Panlungsod (SP) Session Hall, 6th Flr. City of Bacoor Legislative and Disaster Resilience Building, Bacoor Government Center. Attached hereto are the attendance sheets of the said hearings. All the persons who were invited to attend the said hearings were given copies of the proposed ordinance in advance and were given enough time to review the same and to make their opinions heard.

FINDINGS:

The proposed ordinance aims to expedite the issuance of new and renewed business permits to owners of business establishments operating within the City of Bacoor. The legal basis for the proposed ordinance can be found in the provisions of Republic Act No. 11032 (or the Philippine Ease of Doing Business Act) and its implementing guidelines mandating local governments to institutionalize reforms that will speed up the process of starting a new business or in running an existing business.

After a series of consultative meetings with the various stakeholders, Mayor Strike B. Revilla proposed to the Sangguniang Panlungsod to pass an ordinance that will enable the Business Permits and Licensing Department (BPLD) to issue or renew business permits within one hour or within the same work day that an application is submitted.

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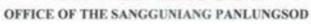








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The following amendments were suggested by the Joint Committee and the resource persons:

PROPOSED BY	PROPOSED DRAFT ORDINANCE	PROPOSED AMENDMENTS (Committee Hearing)	PROPOSED AMENDMENTS (Comments in Writing)
Mr. San Jose (BPLD)	Whereas, the City Government presently takes days to issue and renew business permits which lead to massive discontent among the ranks of local entrepreneurs.	Whereas, the City Government presently takes days to issue and renew business permits which lead to discontent among the ranks of local entrepreneurs.	
Mr. San Jose (BPLD) Dr. Yraztorsa (CHO)	2.2 Act Now. Inspect Later. All applicants for business permit whether done in person or online must be acted upon within one hour or within the same day when an application is submitted. "Act Now" means: (a) disapproving an application within ten (10) minutes after it was received by a BOSS employee with a clear and comprehensive list of the reasons why the application was disapproved, or (b) issuing or renewing a provisional business permit within one hour or within the same day that an application was submitted in person or online by the applicant. "Inspect Later" means inspecting business premises within a non-extendible 60-day	2.2 Act Now. Inspect Later. All applicants for business permit whether done in person or online must be acted upon within one hour or within the same day when an application is submitted. "Act Now" means: (a) disapproving an application within ten (10) minutes after it was received by a BOSS employee with a clear and comprehensive list of the reasons why the application was disapproved, or (b) issuing or renewing a provisional business permit within one hour or within the same day that an application was submitted in person or online by the applicant. "Inspect Later" means inspecting business premises within a non-extendible 90-day inspection period and a	

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	inspection period and a non-extendible 30-day compliance period after the provisional business permit is received by the applicant using various types of technologies to promote transparency and accountability and prevent the commission of graft and corruption.	non-extendible 30-day compliance period after the provisional business permit is received by the applicant using various types of technologies to promote transparency and accountability and prevent the commission of graft and corruption.	
Mr. San Jose (BPLD)	Section 4. i) Unjustified failure of an inspector to digitality submit the results of an inspection within eight (hours) after an inspection.	i) Unjustified failure of an inspector to digitality submit the results of an inspection within eight (hours) after an inspection. Provided that if the inspection falls on a Friday and there is no sufficient time to submit, the inspector shall be allowed to submit the report on the next working day.	
Engr. Valeroso (ZLPD)	Section 6. What Documents to Submit; Effect of Failing to Submit Documents. For Issuance of Business Permit If the Building is Owned by Applicant 1. Fully accomplished and signed UNIFIED BUSINESS PERMIT APPLICATION FORM 2. Building Permit 3. Occupancy Permit Transfer Certificate of Title under the name of the		

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applicant	or	his/her
predecesso	r-in-int	erest

If Applicant only Rents the Building or a Part of the Building

- 1. Fully accomplished and signed UNIFIED BUSINESS PERMIT APPLICATION FORM
- Lease Agreement/ Contract of Lease between applicant and owner of the building
- Transfer Certificate of Title under the name of the owner of the building

applicant his/her or predecessor-in-interest.

4. Updated Tax Declaration of Building and Land

If Applicant only Rents the Building or a Part of the Building

- 1. Fully accomplished and signed UNIFIED BUSINESS PERMIT APPLICATION FORM
- 2. Lease Agreement/ Contract of Lease between applicant and owner of the building
- Transfer Certificate of Title under the name of the owner of the building

4. Updated Tax Declaration of Building and Land

Mr. San Jose (BPLD)

10. Section Inspection Period. Inspections of all business establishments that has been issued a provisional business or whose business permits provisionally has been renewed shall conducted within a nonextendible sixty (60) -day inspection period following the issuance or renewal of the said permit. The fire safety inspectors of the BFP and the duly authorized and trained personnel of the BPLD, the Office of the City Health Service, the Office of the Building Official, the Zoning Land

Section 10. Inspection Period. Inspections of all business establishments that has been issued a provisional business or whose business permits has been provisionally renewed shall be conducted within a non-extendible 90-day inspection period following the issuance or renewal of the said permit. The fire safety inspectors of the BFP and the duly authorized and trained personnel of the BPLD, the Office of the City Health Service, the Office of the Building Official, the Zoning and Land Development Department, other departments

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	Development Department, and other departments under the Office of the City Mayor tasked by law or by city ordinances to inspect business premises in relation to the issuance or renewal of business permits shall be conducted within the said 60-day period.	under the Office of the City Mayor tasked by law or by city ordinances to inspect business premises in relation to the issuance or renewal of business permits shall be conducted within the said 60-day period. Provided that, the said 90- day period shall commence on the first working day of February of every year following the effectivity of this ordinance.	
Engr. Valero (ZLPD)	Section 10.1 Effects of Failure to Inspect. The failure of the BFP, the BPLD, the OCHS, the OBO, the ZLDP and other departments under the Office of the City Mayor to inspect business establishments with a provisional business permit within the 60-day inspection period, shall result in the following:	Section 10.1 Effects of Failure to Inspect. The	
Mr. San Jose (BPLD)	Section 10.1 c) The Filing of the Appropriate and Administrative Case by the Office of the City Legal Service within the thirty (30) working days after the lapse of the said 60-day period against the inspectors of the BFP and of the various departments under the Office of the City Mayor who failed to	Section 10.1 c) The Filing of the Appropriate and Administrative Case by the Office of the City Legal Service within the thirty (30) working days after the lapse of the said 90-day period against the inspectors of the BFP and of the various departments under the Office of the City	

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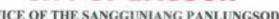








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	conduct the requisite inspection.	conduct the requisite inspection	
Ms. Pagasartonga (E-Gov/MIS)	Section 10.3 Any attempt of an inspector to damage or disable DAISY, the body worn camera, or the mobile device issued to him/her shall be deemed a violation of this Ordinance. The failure of the inspector to digitally submit the results of the inspection within the ten (10) minutes after an inspection shall likewise be deemed a violation of this Ordinance.	Section 10.3 Any attempt of an inspector to damage or disable DAISY, the body worn camera, or the mobile device issued to him/her	
Atty. Mendoza (OCLS)	Section 10.4 Any violation of the said data privacy rights such as, but not limited, to the posting online or the sharing with persons not connected to the business permit application process any video, image, picture, audio recording and the like shall be considered a violation of this Ordinance.	Section 10.4 Any violation of the said data privacy rights such as, but not limited, to the posting online or the sharing with persons not connected to the business permit application process	
Ms. Ople (HRDMD)	15.3 People-Friendly Tanungan Desks. In recognition of the fact that not all people are aware of the various processes related to the issuance or renewal of business permits or any other permit, certificate, or clearance issued by either the City Government or of	15.3 People-Friendly Public Assistance and Complaints Desks. In recognition of the fact that not all people are aware of the various processes related to the issuance or renewal of business permits or any other permit, certificate, or clearance issued by either the City Government or of	

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any national agency, at least two Help Desk (to be known as "Tanungan Desks") shall be installed at strategic locations in or near the BOSS. The said Tanungan Desks shall be manned by City Government personnel known for their innate helpfulness, friendliness and courtesy and trained to be adept in explaining the various processes procedures of various City Government departments and national agencies. At least of the personnel to be assigned at the Tanungan Desks must be adept in sign language in order to assist the hearing impaired. The personnel assigned at the Tanungan Desks shall be authorized to assist and accompany senior citizens, PWDs, and pregnant women to any Government office department and make sure that the concerns of the said persons are properly addressed by the personnel of the offices/departments. Specially designed

any national agency, at least two Help Desk (to be known "Public Assistance and Complaints Desks") shall be installed at strategic locations in or near the BOSS. The said Public Assistance and Complaints Desks shall be manned by City Government personnel known for their innate helpfulness, friendliness and courtesy and trained to be adept in explaining the various processes procedures of various City Government departments and national agencies. At least of the personnel to be assigned at the Public Assistance and Complaints Desks must be adept in sign language in order to assist the hearing impaired. The personnel assigned at the Public Assistance and Complaints Desks shall be authorized to assist and accompany senior citizens, PWDs, and pregnant women to any Government office or department and make sure that the concerns of the said persons are properly addressed by the personnel of the said offices/departments.

Specially designed uniforms shall be issued by the City Government to the personnel to be assigned at the Public Assistance and

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make

uniforms shall be issued by

the City Government to the

personnel to be assigned at

the Tanungan Desks to

them

recognized by the public.

easily











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		Complaints Desks to make them easily recognized by the public.	
Ms. Pagasartonga (E-Gov/MIS)	Section 16. The Bacoor BOSS Portal. The E-Governance shall develop a website to be known as the Bacoor Business-One-Stop-Shop portal (www.boss.gov.ph) that will host online applications for business permits or for the renewal of business permits. The said portal shall be owned, managed, maintained and operated by the City Government. The heads of all departments of the City Government involved in business permit review and approval process – selected employees assigned to the said departments – shall have access to relevant data related to permits, clearances, and certificates that the said departments issue in relation to the issuance or renewal of a business permit. The Bacoor BOSS portal shall have the following minimum features:	website to be known as the Bacoor Business-One-Stop-Shop portal (www.strikeas1.bacoor.gov.ph) that will host online applications for business permits or for the renewal of business permits. The said portal shall be owned, managed, maintained and operated by the City Government. The heads of all departments of the City Government involved in business permit review and approval process – selected employees assigned to the said departments – shall have access to relevant data related to permits, clearances, and certificates that the said departments issue in relation to the	
Ms. Ople (HDRMD)	Section 16.8 Data Privacy Security The portal must have robust data privacy features.		Include: Data Privacy Officer designation and data safeguards.

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Section	16.11	Digital
Receipts		
The porta	l must e	nable the
issuance	and de	livery of
digital	receip	ts or
electronic	official	receipts
in favor o	f busines	s owners
that paid	d online	e for a
business p	permit.	

Ms. Ople (HRDMD) Section Barangay Online Application Help Desks. All barangays in the City of Bacoor are hereby mandated to assist any resident of the said barangays in applying online for the issuance or renewal of a business permit. Selected personnel of the said barangay shall be trained by the Human Resources Development and Management Department on how to apply for a business permit online. The said barangay personnel shall allow the said applicant to use the computer and internet service of the said barangay for free. No fees other than the ones mentioned in Section 7 hereof including cash tips shall be charged, collected, or accepted by the said barangay personnel exchange, or because, of assistance he/she extended to any online applicant for a business permit.

Section 17. Barangay Public Assistance and Complaints Desks. All barangays in the City of Bacoor are hereby mandated to assist any resident of the said barangays in applying online for the issuance or renewal of a business permit. Selected personnel of the said barangay shall be trained by the Human Resources Development and Management Department on how to apply for a business permit online. The said barangay personnel shall allow the said applicant to use the computer and internet service of the said barangay for free. No fees other than the ones mentioned in Section 7 hereof including cash tips shall be charged, collected, or accepted by the said barangay personnel in exchange, or because, of the assistance he/she extended to any online applicant for a business permit.

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OFFICE OF THE SANGGUNIANG PANLUNGSOD

Ms. Ople	Section 19. Penalties.	
(HDRMD)	A. Administrative Penalties for City Government Employees.	To be included: Administrative cases shall be filed and resolved in accordance with the 2025 RACSS and existing CS rules.
	B. Closure of Business and Payment of Fines.	Insert: ARTA Section 11-B procedure for notice and compliance.
	D. Administrative Liability of Department Heads. The heads of the various departments that has a role in the issuance and/or renewal of business permits, including the head of the BFP in the City of Bacoor, shall be held administratively liable for any violations of this Ordinance committed by their respective personnel pursuant to relevant civil service regulations.	Department heads may be held administratively liable only upon due finding of negligence or direct participation, in accordance with Civil Service Law.
	E. Forfeiture of Unlawfully Acquired Properties by Any City Government Employee in the Favor of the Government.	Recommendation: Limit the City Legal Officer to recommend cases to the Ombudsman or CSC.
Ms. Ople (HDRMD)	Section 20. Implementing Rules and Regulations.	Include: All HR-related provisions shall take

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			effect only upon Conformity.
Atty. Mendoza (OCLS)	Section 19. B. Closure of Business and Payment of Fines. Businesses within the City of Bacoor that violated various laws and ordinances related to the issuance or renewal of a business permit despite being given sufficient time to comply therewith as provided in the foregoing sections hereof, shall be closed for not less than ten (10) successive days and shall remain closed until the said laws and ordinances have been complied with by the owners of the said business. A fine of P 5,000.00 shall also be paid by the registered owner/s of the said business enterprise.	Section 19. B. Closure of Business and Payment of Fines. Businesses within the City of Bacoor that violated various laws and ordinances related to the issuance or renewal of a business permit despite being given sufficient time to comply therewith as provided in the foregoing sections hereof, shall be closed for not less than ten (10) successive calendar days and shall remain closed until the said laws and ordinances have been complied with by the owners of the said business. A fine of P 5,000.00 shall also be paid by the registered owner/s of the said business enterprise.	

In addition to the aforementioned suggested adjustments, Ms. Ople suggested replacing punitive phrases like "termination," "automatic liability," and "forfeiture" with "subject to proper administrative proceedings" or "upon due finding by the proper authority".

RECOMMENDATIONS:

After careful consideration, the Joint Committee recommends that the proposed ordinance be amended as follows:

		Ori	ginal	Provis	ions			- 4	Ame	ended	Provi	sions	
WHE	REAS,	the	City	Gover	rnment	presently	WHE	REAS,	the	City	Gove	rnment	presently
takes	days	to	issue	and	renew	business	takes	days	to	issue	and	renew	business

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permits which lead to <u>massive discontent</u> among the ranks of local entrepreneurs.

2.2 Act Now. Inspect Later. All applicants for business permit whether done in person or online must be acted upon within one hour or within the same day when an application is submitted. "Act Now" (a) disapproving an application within ten (10) minutes after it was received by a BOSS employee with a clear and comprehensive list of the reasons why the application was disapproved, or (b) issuing or renewing a provisional business permit within one hour or within the same day that an application was submitted in person or online by the applicant. "Inspect Later" means inspecting business premises within a non-extendible 60day inspection period and a non-extendible 30-day compliance period provisional business permit is received by the applicant using various types of technologies to promote transparency and accountability and prevent the commission of graft and corruption.

Section 10.3

Any attempt of an inspector to damage or disable DAISY, the body worn camera, or the mobile device issued to him/her shall be deemed a violation of this Ordinance. The failure of the inspector to digitally submit the results of the inspection within the ten (10) minutes after an inspection shall likewise be deemed a violation of this Ordinance.

Section 10.4

Any violation of the said data privacy rights such as, but not limited, to the posting online or the sharing with persons not connected to the business permit application process any video, image, picture, audio recording and the like shall be considered a violation of this Ordinance.

15.3 People-Friendly <u>Tanungan Desks</u>. In recognition of the fact that not all people are

permits which lead to <u>discontent</u> among the ranks of local entrepreneurs.

2.2 Act Now. Inspect Later. All applicants for business permit whether done in person or online must be acted upon within one hour or within the same day when an application is Now" submitted. "Act disapproving an application within ten (10) minutes after it was received by a BOSS employee with a clear and comprehensive list of the reasons why the application was disapproved, or (b) issuing or renewing a provisional business permit within one hour or within the same day that an application was submitted in person or online by the applicant. "Inspect Later" means inspecting business premises within a non-extendible 90day inspection period and a non-extendible period 30-day compliance after provisional business permit is received by the applicant using various types of technologies to promote transparency and accountability and prevent the commission of graft and corruption.

Section 10.3

Any attempt of an inspector to damage or disable DAISY, the body worn camera, or the mobile device issued to him/her shall be deemed a violation of this Ordinance. The failure of the inspector to digitally submit the results of the inspection within the eight (8) hours after an inspection shall likewise be deemed a violation of this Ordinance.

Section 10.4

Any violation of the said data privacy rights such as, but not limited, to the posting online or the sharing with persons not connected to the business permit application process any video, image, picture, audio recording and the like shall be considered a violation of this Ordinance or any other applicable law.

15.3 People-Friendly <u>Public Assistance and Complaints Desks</u>. In recognition of the fact

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aware of the various processes related to the issuance or renewal of business permits or any other permit, certificate, or clearance issued by either the City Government or of any national agency, at least two Help Desk (to be known as "Tanungan Desks") shall be installed at strategic locations in or near the BOSS. The said Tanungan Desks shall be manned by City Government personnel known for their innate helpfulness, friendliness and courtesy and trained to be adept in explaining the various processes and procedures of various City Government departments and national agencies. At least of the personnel to be assigned at the Tanungan Desks must be adept in sign language in order to assist the hearing impaired. The personnel assigned at the Tanungan Desks shall be authorized to assist and accompany senior citizens, PWDs, and pregnant women to any Government office or department and make sure that the concerns of the said persons are properly addressed by the personnel of the said offices/departments. Specially designed uniforms shall be issued by the City Government to the personnel to be assigned at the Tanungan Desks to make them easily recognized by the public.

Section 16. The Bacoor BOSS Portal. The E-Governance shall develop a website to be known as the Bacoor Business-One-Stop-Shop portal (www.boss.gov.ph) that will host online applications for business permits or for the renewal of business permits. The said portal shall be owned, managed, maintained and operated by the City Government. The heads of all departments of the City Government involved in business permit review and approval process - selected employees assigned to the said departments - shall have

that not all people are aware of the various processes related to the issuance or renewal of business permits or any other permit, certificate, or clearance issued by either the City Government or of any national agency, at least two Help Desk (to be known as "Public Assistance and Complaints Desks") shall be installed at strategic locations in or near the BOSS. The said Public Assistance and Complaints Desks shall be manned by City Government personnel known for their innate helpfulness, friendliness and courtesy and trained to be adept in explaining the various processes and procedures of various City Government departments and national agencies. At least of the personnel to be assigned at the Public Assistance and Complaints Desks must be adept in sign language in order to assist the hearing impaired. The personnel assigned at the Public Assistance and Complaints Desks shall be authorized to assist and accompany senior citizens, PWDs, and pregnant women to any Government office or department and make sure that the concerns of the said persons are properly addressed by the personnel of the said offices/departments. Specially designed uniforms shall be issued by the City Government to the personnel to be assigned at the Public Assistance and Complaints Desks to make them easily recognized by the public.

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access to relevant data related to permits, clearances, and certificates that the said departments issue in relation to the issuance or renewal of a business permit. The Bacoor BOSS portal shall have the following minimum features: shall have access to relevant data related to permits, clearances, and certificates that the said departments issue in relation to the issuance or renewal of a business permit. The Bacoor BOSS portal shall have the following minimum features:

Section 16.8 Data Privacy Security. The portal must have robust data privacy features.

Section 16.8 Data Privacy Security. The portal must have robust data privacy features in accordance with the Data Privacy Act and its implementing rules and regulations.

Section 16.11 Digital Receipts. The portal must enable the issuance and delivery of digital receipts or electronic official receipts in favor of business owners that paid online for a business permit. Section 16.11 Digital Receipts. The portal must enable the issuance and delivery of digital receipts or electronic official receipts in favor of business owners that paid online for a business permit with due regard to the data privacy rights of the said persons in accordance with the Data Privacy Act and its implementing rules and regulations.

Section 17. Barangay Online Application Help Desks. All barangays in the City of Bacoor are hereby mandated to assist any resident of the said barangays in applying online for the issuance or renewal of a business permit. Selected personnel of the said barangay shall be trained by the Human Resources Development and Management Department on how to apply for a business permit online. The said barangay personnel shall allow the said applicant to use the computer and internet service of the said barangay for free. No fees other than the ones mentioned in Section 7 hereof including cash tips shall be charged, collected, or accepted by the said barangay personnel in exchange, or because, of the assistance he/she extended to any online applicant for a business permit.

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Section 19. Penalties. The following penalties shall be imposed against any person that shall violate this Ordinance:

A. Administrative Penalties City Government Employees.

City Government Employees who violate any provision of this Ordinance shall be meted the following administrative sanctions pursuant to pertinent civil service regulations:

First Offense: Payment of the fine amounting to P 5,000.00 with written warning reprimand issued by the City Mayor.

Second Offense: Suspension without pay for thirty (30) working days.

Third Offense: Termination from employment.

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City Government Employees who violate any provision of this Ordinance shall be meted the following administrative sanctions pursuant to pertinent civil service rules and regulations and compliance with due process requirements:

First Offense: Payment of the fine amounting to P 5,000.00 with written warning reprimand issued by the City Mayor.

Second Offense: Suspension without pay for thirty (30) working days.

Third Offense: Termination employment.

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C. Administrative Liability of Department

The heads of the various departments that has a role in the issuance and/or renewal of business permits, including the head of the BFP in the City of Bacoor, shall be held administratively liable for any violations of this Ordinance committed by their respective personnel pursuant to relevant civil service regulations.

C. Administrative Liability of Department

The heads of the various departments that has a role in the issuance and/or renewal of business permits, including the head of the BFP in the City of Bacoor, shall be held administratively liable for any violations of this Ordinance committed by their respective personnel if they are found - after undergoing the appropriate administrative proceedings -to have directly participated, abetted, or tolerated through their own fault or negligence the commission of the said violations pursuant to relevant civil service laws and regulations.

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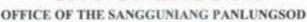








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E. Forfeiture of Unlawfully Acquired Properties by Any City Government Employee in the Favor of the Government.

The City Legal Officer is hereby empowered to file a complaint against any City Government employee who unlawfully acquires any real or personal property in the course of violating this Ordinance for the purpose of causing the forfeiture thereof in favor of the Government pursuant to the relevant provisions of Republic Act No. 1379 (otherwise known as the ("Forfeiture Law").

Section 20. Implementing Rules and Regulations.

The City Legal Officer, in consultation with the heads of the various departments involved in the business permits application process including the Fire Marshall of the City of Bacoor, is mandated to submit the implementing rule and regulations of this Ordinance for the review and approval of the City Mayor not later than sixty (60) calendar days following the effectivity date hereof. E. Forfeiture of Unlawfully Acquired Properties by Any City Government Employee in the Favor of the Government.

The City Legal Officer is hereby empowered to file a complaint <u>before the proper court, tribunal</u>, or <u>agency</u> against any City Government employee who unlawfully acquires any real or personal property in the course of violating this Ordinance for the purpose of causing the forfeiture thereof in favor of the Government pursuant to the relevant provisions of Republic Act No. 1379 (otherwise known as the ("Forfeiture Law").

Section 20. Implementing Rules and Regulations.

The City Legal Officer, in consultation with the heads of the various departments involved in the business permits application process including the Fire Marshall of the City of Bacoor, is mandated to submit the implementing rule and regulations (IRR) of this Ordinance for the review and approval of the City Mayor not later than sixty (60) calendar days following the effectivity date hereof. Provided: that all provisions of the said IRR related to human resources management and development matters shall only take effect upon approval of the Civil Service Commission (CSC).

The Joint Committee respectfully recommends the APPROVAL of the proposed ordinance as amended by the Sangguniang Panlungsod on the next regular session.

WE HEREBY CERTIFY that the contents of the foregoing report are true and correct.

Signed this 14th day of November 2025 at the City of Bacoor, Cavite.

JOINT COMMITTEE REPORT NO. LTCI-027-S-2025 E-BIZ ORDINANCE OF BACCOR



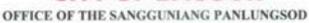








CITY OF BACOOR





Committee on Labor, Trade, Commerce and Industry

HON, REYNALDOM, FABIAN

Chairman

Member, Committee on Rules, Privileges, Laws and Ordinances

Vice Chairman

Member, Committee on Ethics, Appointments and Government Reorganization

HON. CATHERINES RINO - EVARISTO

Member, Committee on Ethics, Appointments and Government Reorganization

HON. ROBERTO L. ADVINCULA

Member

Committee on Rules, Privileges, Laws and Ordinances

HON. REYNALDO D. PALABRICA

Chafrman

Vice Chairman, Committee on Ethics, Appointments and Government Reorganization

HON. LEVY ME

Vice Chairman

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HON. ADRIEUTO G. GAWARAN

Member

Committee On Ethics, Appointments and Government Reorganization

HON. MIGUEL N. BAUTISTA

Chairman









CITY OF BACOOR







Committee on Labor, Trade, Commerce, and Industry
Committee on Rules, Privileges, Laws and Ordinances
Committee On Ethics, Appointments and Government Reorganization

JOINT COMMITTEE MINUTES

NO. LCTI-027-S-2025



Subject: AN ORDINANCE EXPEDITING THE PROCESS OF ISSUING AND RENEWING BUSINESS PERMITS BY THE BUSINESS PERMITS AND LICENSING DEPARTMENT OF THE CITY OF BACOOR, CAVITE, PROHIBITING PRACTICES AND PROCESSES THAT UNDULY BURDEN ENTREPRENEURS, AND PROVIDING PENALTIES FOR VIOLATIONS HEREOF. (PCO 2025-053 dated September 29, 2025)

The public hearing was presided over by Chairman of Committee on Labor, Trade, Commerce and Industry, Hon. Reynaldo Fabian held on November 13, 2025 at 2:12 pm at the Sangguniang Panlungsod (SP) Session Hall, 6th Flr. City of Bacoor Legislative and Disaster Resilience Building, Bacoor Government Center. Hon. Miguel Bautista and Hon. Reynaldo Palabrica, the subcommittee chairpersons, were also in attendance.

In attendance were the following City Councilors:

- Hon. Adriel Gawaran
- · Hon. Ricardo Ugalde
- Hon. Manolo Galvez Jr.
- Hon. Levy Tela

- Hon. Rogelio Nolasco
- Hon. Roberto Advincula
- · Hon, Horacio Brillantes
- Hon. Randy Francisco
- · Hon. Palm Angel Buncio

Also, the following resource persons were present:

- Mr. Lawrence San Jose, Mr. Ramil Rabe and Ms. Ms. Laarnie Jolipas Business Permit and Licensing Department (BPLD)
- Ms. Natividad Ludwig I. Ople Human Resources Development and Management Development (HRDMD)
- · Ms. Lanie Nolasco City Assesor's Department
- Atty. Marius Sumira Office of the City Legal Services (OCLS)
- Dr. Ivy Marie Yrastorza City Health Services (CHO)
- SFO3 Patrick Morales Bureau of Fire Protection (BFP)
- Mr. Monte Carlo Callado E-Governance & Management Information System (E-GOV/MIS)

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- Engr. Sherwin Valeroso Zoning and Land Development Department (ZLD)
- · Ms. Rona Grace G. Torrijos City Finance Department

Hon. Fabian: Committee hearing is now called to order. Magandang hapon po sa invo lahat.

Ito pong ipapaliwanag ko sa inyo, the proposed ordinance aims to expedite the issuance of business permits, both new and renewal. This initiative is part of the City Government of Bacoor, through the leadership of Mayor Strike Revilla's efforts to streamline process and improve the ease of doing business in the city. It is hoped that by reducing hurdles, business can thrive more and contribute to economic growth.

Malaki po ang kontribusyon ng ating business sectors sa pag-unlad ng ating lungsod. Amin pong kinikilala ang inyong kahalagahan kaya sa pamamagitan ng proposed ordinance na ito, mas mapapabilis natin ang proseso ng business permit. Ngayon po lamang po ay nagpapasalamat na ako at ang buong committee at aking mga kasamang mga city councilors na naglaan kayo ng inyong oras at panahon upang makibahagi sa public hearing na ito. At sa walang humpay niyong suporta at tiwala, maraming maraming salamat po. Ina-acknowledge ko po ang ating mga councilor at hihingan po lang natin sila ng mga kanilang opening statement. Magmula po sa kanan ang ating councilor Noly Galvez.

Hon. Galvez: Thank you, Mr. Chair. Good afternoon to my fellow city councilors. Good afternoon to all resource persons and visitors. Napakalaking bagay po nito para po sa atin na lalo po tayong umunlad ng siyudad ng Bacoor, sa pagtulong-tulong at pagsama-sama po natin. Sabi nga ho ng ating mayor, As We Strike As One Dahil Sa Bacoor At Home Ka Rito. Maraming pong salamat, Mr. Chair.

Hon. Gawaran: Thank you, Mr. Chair. Good afternoon to my fellow colleagues, city councilors.

Good afternoon to my department heads. Sa mga masisipag na mga department heads, magandang hapon po. At sa mga non-government organizations, officers, members, at guests, ladies and gentlemen, mabuhay po tayong lahat.

Hon. Fabian: Ang susunod po natin, ay ang konsehal mula sa District 1, Councilor Bautista.

Hon. Bautista: Thank you, Mr. Chair. Good afternoon to all our honorable councilor present and to all our resource persons. Magandang hapon po, mabuhay.

Hon. Fabian: Ang susunod po, ang aking nasa kaliwa, ang ating konsehal po, Councilor Rey Palabrica.

Hon. Palabrica: Good afternoon, Mr. Chair. Good afternoon to the council members present today and to everyone, good afternoon. Mabuhay. Salamat.

Hon. Fabian: Ang susunod po, ang ating konsehal sa District 2, Konsehaal Advincula, Obet Advincula.

Hon. Advincula: Thank you, Mr. Chair at magandang hapon po sa mga resource persons, magandang hapon po sa ating city councilors, at ating department heads, at ating legal, at ating resource persons. Magandang hapon po sa ating lahat.

Hon. Fabian: Thank you. Ang ating Vice-Chairman ng Committee on Labor, Trade, Commerce, and Industry, ang ating konsehal, Councilor Bok Nolasco.

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Hon. Nolasco: Maraming salamat ginoong tagapangulo. Isang pagbati po ng magandang hapon sa ating mga resource persons, at ganun din po sa ating mga department heads na narito po, at sampu ng aking mga kasamang konsehal, isang pagbati po ng magandang hapon at mabuhay.

Hon. Fabian: Ang susunod po, Councilor Levy Tela ng District 1.

Hon. Tela: Good afternoon, Mr. Chair. Good afternoon to all department heads, resource persons, and visitors present for our important public hearing. Thank you.

Hon. Fabian: ang nasusunod naman po SK President, Hon. Palm Buncio.

Hon. Buncio: Maraming salamat po, Mr. Chair. Magandang hapon po sa aming kasamang konsehal, sa ating mga kasamahan, sa City Hall, sa resource speakers po natin. Magandang hapon po, mabuhay po.

Ms. Ople: Mabuhay po. Magandang hapon sa ating lahat, your honors, and to the rest of the Bacoor citizens. If you may, your honors, I have submitted a written comment. Shall I read this or for your eyes only na lang po?

Hon. Palabrica: We understand, Ms. Natty, that subject for the assessment of this honorable committee, those comments you have submitted.

Hon. Fabian: I would like to acknowledge Vice President of Liga ng mga Barangay, Councilor Randy Francisco.

Hon. Francisco: Thank you, Mr. Chair. Good afternoon, my fellow councilor, and magandang hapon po sa ating lahat.

Hon. Fabian: Salamat, Councilor Francisco. Sa ngayon po, kami po ay may ginawang video at ito ay ating papalabas para makita niyo at makuha niyo kung ano ang mga balakin o kung ano ang magiging proposal ng ating hearing. Kaya po kinuha ko ang aking legal staff na i-open ang video. (Video Playing)

Hon. Palabrica: May I call the attention of the representative from the BPLD? Who is the representative from the BPLD? There's no representative from the BPLD? Ah, okay. Can you introduce yourself and your representation for the record? You're under Business Permit and Licensing Department? Okay. Sino yung kasama mo? Ngayon, pinapractice na natin yung boss, matagal na eh. Yung business one-stop shop na tinatawag. Tapos in-enhance natin kaya naging e-boss. Pakipaliwanag mga dito sa committee at sa mga nandito ngayon, paano ang present process ninyo para maging mabilis ang application ng business permits or transactions under your office? Please enlighten this honorable committee.

Ms. Jolipas: Sa ngayon po yung process po namin bali, sa amin po unang magpupunta.

Checheck po namin yung requirements. After po non, bibigyan po natin siya ng application form. Then, uh, filled out lang po nila yung application form. Pag okay na po siya, magpunta na po siya sa Zoning Department.

Hon. Palabrica: Yung process na? Lahat na ng process? Zoning, health, fire, lahat na? So, first step is from your office. So, ibig sabihin yung applicant pupunta pa rin sa ibang offices. Eh, tinawag natin na business one-stop shop. It should be one, one office lang dapat. Baka pwede mapaliwanag sa amin dito. Congratulations for your appointment. Our newly appointed head of the business permit and licensing department.

Mr. San Jose: Sir, pinadali na po natin yung process. Ang gagawin po natin sa ordinance na, nasa isang office na lang. Hindi na po lalabas ito. So, pagpasok ng papel po nila sa amin, iikot na po ang papel. Andon na po si OBO, si Zoning, andon na po si CHO.

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Hon. Palabrica: So, meaning, ang window na lang ang pupuntahan ng applicant and then yung process ng kaniyang papers, ng kaniyang transaction regarding securing business permit diretso na sa loob. Papel na lang ang iikot?

Mr. San Jose: Yes po.

Hon. Palabrica: So, hindi katulad ngayon, katulad ng pinaliwanag ng representative mo kanina.

Pag-apply doon sa opisina ninyo, i-check nila requirements, tas pupunta sila sa iba't-ibang offices. This time, isa na lang. Ito na lang. Okay. So, maganda. Kung ganoon, kaya. How many business permits you process annually?

Mr. San Jose: Sa ngayon po meron tayong almost 15,000. New and renew.

Hon. Palabrica: Renewal and new. So, businesses are growing, so pataas ng patas yan?

Mr. San Jose: Yes, po.

Hon. Palabrica: Kayang iprocess? Mr. San Jose: Kaya po. Kaya po.

Hon. Palabrica: Nabasa nyo ba yung draft ordinance?

Mr. San Jose: Yes, po. Actually, nagkaroon po kami ng meeting tungkol dito.

Hon. Palbrica: Sa inyo ba nang galing ang ano?

Mr. San Jose: Actually, collaborations po ito with different offices.

Hon. Palabrica: So, meaning pag ako may magtatayo ako ng kunyari ng negosyo, isa lang ang pupuntahan ko ay ang opisina mo lang?

Mr. San Jose: Yes, po.

Hon. Palabrica: Then, antayin ko na. How many... How much time ang kailangan para matapos ang ano?

Mr. San Jose: Actually, po. Last year, we are... Baka dito saglit lang, saglit lang po. Kasi kailangan naman yung time and motion study para sa bagong ordinance. Pero mas mabilis na rin po talaga siya.

Kasi mag-issue na po tayo na provisionary permit. Kaya na siya natin... Dito po sa inyo lang po. Sa inyo lang po. So, provisionary permit po, pagpasok po nila, una naming kailangang malaman sa application of permit po, is kung papayagan siya sa Zoning, yung type ng negosyo niya, kung ka-approve o hindi. So, pag naka-approve naman po, mag-issue po nungprovisionary permit, they have until 90 days to comply sa mga requirements natin.

Hon. Palabrica: Paano yung ano? Kasi syempre kasama sa requirement dyan yung fire. May fire clearance ba ang tawag doon?

SFO3 Morales: Good afternoon, Mr. Chair. I am Senior Fire Officer 3, Patrick Morales, Chief FCIS of Bacor City Fire Station. Ang nangagaling po sa Bureau of Fire, ang katumbas po ng building permit ay fire safety evaluation clearance. Ang katumbas naman po ng Mayor's permit ay fire safety inspection certificate.

Hon. Palabrica: So, dalawa ang kinukuha sa inyo, depende sa application?

SFO3 Morales: Meron pa rin pong ano, yung po kasing FSIC, yung inspection certificate for new and renewal of business, meron din pong for occupancy. So, meron po kaming fire safety evaluation clearance, fire safety inspection certificate for occupancy.

Hon. Palabrica: In case of new applicant, business applicant, ano nare-require ninyong kunin sa inyo?

SFO3 Morales: Ano po yan, Mr. Chair? Yung fire safety inspection certificate for new business. Hon. Palabrica: Okay. Iyan ang particular requirement para sa new business. (21:57) Paano yan? Kasi siyempre, it requires inspection bago sila bigyan ng clearance. Paano nyo

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ma-implement ng mapabilis ang ano? Kaya nyo ba inspection-in ang 15,000 establishments in one day (a year)? I doubt. Di kaya. So, what is the strategy? Can you please enlighten us?

Mr. San Jose: Magkakaroon po kami ng joint inspection team.

Hon. Palabrica: Ang tanong ko, okay yan, may joint inspection team. Kaya nga lang siyempre, lalo na on the month of January, marami applicants. So, halos sabay-sabay na yan. Actually, to be realistic, during the month of January until the whole month of January, hindi na nga natin ginagawa ang opisina ninyong doon na ang transaction. Ginagawa natin sa gym because of the volume of applicants. Ngayon, paano mapapabilis yan? Kasi, I doubt kung makakapag-inspection kayo ng 100 establishments in a day. So, what is the remedy? What is your strategy so that the proposed e-boss or boss be implemented efficiently by your office?

Mr. San Jose: Actually, your honor different po kasi new at renewal.

Hon. Palabrica: Ang pinag-usapan natin is new. New lang.

Mr. San Jose: Sa new naman po, continuous lang. Ito pa rin yan sa main office natin.

Hon. Palabrica: Ang new? Okay. Ngayon, it will require inspection ng mga clearances from other offices. Katulad yan, pati sa Office of the City Health Services, may requirement din. Di ba may sanidad naman. So, ang gusto namin malaman, paano ang process ninyo? Kasi siyempre, there is a proposed ordinance. Meron ditong nilagay na kung pa paano. Pero, we want some information for us to craft this ordinance perfectly. Para yung mga negosyante natin, hindi sila talaga mahirapan. Pag ginawa namin yung ordinance, that is the perfect version para ma-meet natin yung goal natin na mabilis ang proseso. Katulad ng target natin, we have presented earlier an AVP. Sinasabi natin na within an hour or within the day, labas ang kanilang business permit. So, ang naglalaro lang sa isip ko, Mr. San Jose, kung may mga requirement na ganyan from fire, from OCHS and other offices, pa paano nyo ma-meet yung timeline within the day na may issue niyo business permit? Because before the issuance of the business permit, it requires clearances from other offices. So, what is your strategy?

Mr. San Jose: Ayon po sa ordinance na draft, they will have Undertaking.

Hon. Palabrica: So, parang may provisional clearance sila from fire and the OCHS. Tapos kapag hindi nila na-comply yun after inspection, after inspection hindi nila na-comply, revoke ang permit.

Mr. San Jose: An undertaking. Notarized undertaking.

Hon. Palabrica: An undertaking. Notarized undertaking. So, for the purpose of expedition of the approval of a business application, new, there will be a provisional permit to be issued.

Mr. San Jose: Yes po.

Hon. Palabrica: Ayan ang gusto namin malaman.

Hon. Gawaran: Mr. Chair, can I have the floor? Ano lang, duduktungan ko lang yung sinabi ni Coun. Rey Palabrica. Sir, Mr. San Jose, congratulations. Aalamin ko lang yung proseso, para mabilis ang proseso natin. Una, pag sinabing one stop shop, diba? So, sa inyo, unang mang gagaling, business permit. Dapat to, ipaliwanag natin sa ating mga kukuha ng business permit. Pagkatapos ng inyo, anong proseso? So, uunahin sa departamento, lahat to yan na ipipirman yan eh. May engineering,

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may health, may fire, may sanitation, lahat niya kompleto yun, diba? Dapat to, in order, para hindi yung papalik-palik, pumunta dito, tapos hindi nga niya, punta ka dito, punta ka dito. Dapat dere-derecho. Kasi one stop tayo, sayang ang oras. Lalo-lalo na yung mga taxpayer, kasi yan, mahalaga ang araw nila at oras. Dapat may proseso. Alam, sasabihin nila, pagkatapos, dito agad ang dadaan, sa isang departamento, dito, dito, dito, dito, dito. E yun lang pa gusto ko para klaruhin

Hon. Palabrica: So Mister San Jose, malinaw na with this ordinance you will be creating a business one-stop shop or e-boss section in your or-- in your department. Ah, ssino pa yong i-cater natin dito? New applicants lang or even renewal?

Mr. San Jose: Lahat po. Hon. Palabrica: Okay.

Hon. Nolasco: Okay, Mister Chair.

Hon. Palabrica: With your kind indulgence, Councilor Nolasco, tapusin ko lang. Kung lahat, paano influx ng mga applicants? Marami to? Kaya niyo lahat yun?

Mr. San Jose: Kaya po natin yan. We will make use of the strike gym.

natin ang mga ganyang bagay. Thank you.

Hon. Palabrica: So sabi mo kanina, isa lang window ang pupuntahan. So kapag during the time of renewal of businesses, particular in the month of January, ano tayo? Dyan tayo sa Strike Gym. Kasi para comfortable ang mga tao, both the employees and the applicants, mga businesses. Ngayon, sabi mo kanina, with the implementation of this BOSS business one-stop shop, so doon sa strike gym, isa na rin lang ang pupuntahan ng applicant? And then iikot nalang ang papel, ituturo nyo nalang kung saan magbabayad, and then finish?

Mr. San Jose: Yes po.

Hon. Palabrica: How much time ang ikot nun?

Mr. San Jose: Isang applicant po, is ah, one hour. One hour. With the new ordinance, we have to make a time and motion study. Sinusubukan naming ialis ang ibang process.

Hon. Palabrica: I am asking about the time, ang realistic time. Kasi lalagay namin sa ordinance yan. And pag nagkaroon ng violation dyan, mananagot ang dapat mananagot. Kaya tinatanong ko kung ilang minutes o ilang oras ang isang business application, may it be new or renewal. Mr. San Jose: 30-45 minutes.

Hon. Palabrica: 30-45 minutes. Kahit isagad na namin sa 1 hour siguro. Kasi baka mamaya di maka-ihi ang empleyado, magkasakit pa. Thank you. Thank you.

Hon. Nolasco: Okay, Mister Chair. Mister Chair, okay. May tatanong lang ako sa ating Mister BPLO. So, um, separate ba po iyong window ng new applicant sa renewal? Kasi po pag pumila ang tao oh, meron, meron new applicant, meron renewal. Ah, separate ba po iyong windows?

Mr. San Jose: Isa lang.

Hon. Nolasco: Ano din? Sa lang? So, ah, di ba mas better na magawa natin dalawang window para pila ng new applicant at pila ng- Renew. ... ah, renewal?

Mr. San Jose: Actually, with our experience na po, ah, your honor here. Ah, dito namang po kasi sa Strike Gym isa lang ang pipilahan na talaga. Pero pag balik na po sa office, isa lang po kasi ang pagfill-upan ng application form. If there's an, ah, need po na lahat ng window na yan pwede kang mang-issue ng, ah, renewal at new. Pwedeng po nila i-cater yun. O kailan po yung window namin sa BPLO? O pwede po un.

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Hon. Nolasco: Okay, thank you. Actually, kayo naman ang may experience eh. Maganda. Thank you.

Hon. Fabian: Ah, hingan po naman natin ang, uh, comment ang ating, uh, Councilor Galvez.

Hon. Galvez: Thank you, Mr. Chair. Uh, linawin ko lang baka kasi nagkakamali rin ako. So mangyayari dito, sa office mo, nando nang Zoning na isang

empleyado?

Mr. San Jose: Opo, Opo. Okay.

Hon. Galvez: So pagbigay ni Zoning ng clearance okay yung negosyo na yun. Bibigyan mo na

rin siya agad ng business permit within the twenty-four hours.

Mr. San Jose: Yes.

Hon. Galvez: Okay. So yung lahat ng makulang nya, sixty days nya to comply.

Mr. San Jose: Sixty to ninety days.

Hon. Galvez: Sixty to ninety days. Then re-- revokable yung business permit pagka hindi siya

naka-comply. Mr. San Jose: Yes.

Hon. Galvez: So ganun ka-easy itong, uh, ordinance na ito para sa ating mga mamamayan.

Mr. San Jose: Yes.

Hon. Galvez: So napakaganda po 'to Mr. Chair. Nilinaw ko lang po at medyo na-lito lang po ako kanina. Pero ngayon po ay mas malinaw na, na agaran naman po pala magissue rin and, uh, pwede naman pala ma-revoke yung business permit once na di nakapag-comply. Thank you po, Mr. Chair.

Hon. Fabian: I would like to acknowledge Councilor, uh, Eric Ugalde.

Hon. Ugalde: Thank you, Mr. Chair. Uh, good afternoon, everyone. Mabuhay!

Hon. Palabrica: Um, again, Mr. San Jose, I'm back. (laughs) Pasensya ka na, this is your department. Kayo yung magpo-process talaga. So, we want to make sure na yung ordinance na 'to beneficial to our business owners. Kasi alam nyo naman ang business owners and taxpayers are, ay, iyan ang heart and soul of a one-- of the government. Kaya kailangan yung kapakanan nila, kailangan yung kanilang negosyo hindi na pipervision ng gobyerno mismo kundi ang gobyerno mismo ang tumutulong sa kanila for their business to prosper. And, and, uh, one way of taking care-- taking, taking good care of them ay sa proseso pa lang ng permits na ku-uni nila from the-- from the government. Dapat komportable, mabilis, walang abala, walang perwisyo, walang fixer, wala lahat. Kailangan sila yung hari natin dyan at mga reyna. Kung para nga pag dumating sila dyan, hindi naka-pila eh, kung maari eh. Kaya lang sa influx ng applicants, hindi naman maiwasan. Pero yung naka-pila man, make sure na hindi sila nahihirapan. Kung maari naka-upo sila, hindi sila nakatayo. Kung baga kasi sila yung buhay talaga ng gobyerno eh. Kahit naman ang national government, it is the businesses na siyang nagiging, uh, nagiging, uhm, buhay ng kahit ano ang gobyerno. Anyway, so sabihin mo kanina. Magkasama ang-- so sa isang window. Although maraming window yan. Yung first step, maraming window. Pwedeng, pwedeng ano, pwedeng new or renewal. So wala kang separate na this windows are for new applicants. This windowshalimbawa window one to five for new applicants. Window number six to so on and so forth for renewal. Wala nang ganun. Basta pagpasok sa window, process na sa loob.

Hon. Palabrica: Yes, sir.

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Mr. San Jose: Maganda yun eh. Pag nagawa mo yun, bibigyan ka namin ng medalya ng kagitingan. Actually, ang best naman ay ginagawa natin. Alam ko naman yun. Kaya lang gusto lang natin na i-- mas enhance pa natin para sa, para komportable yung mga kliyente natin. Yung tungkol sa online application. Meron kasing proposal dito sa ordinance sa-- na, na online application. Sa ngayon ba, meron na kayong, meron na kayong transactions via online?

Mr. San Jose: Meron, meron din po.

Hon. Palabrica: So anyone could apply a business permit, new or renewal through online?

Mr. San Jose: Yes, sir.

Hon. Palabrica: And also their payment paperless?

Ms. Torrijos: Yes, po. Good afternoon, po. With regards naman po sa payment nila, uh, meron

Hon. Plabrica: Uh, please introduce yourself for the benefit of the, the business sector.

Ms. Torrijos: Rona Torrijos po, from the City Finance Department. Uh, with regards naman po sa online payment nila, ang makukuha po nila is physical OR pa rin dito po sa, uh, office natin. Usually po, tinatransmit po namin yung resibo na- office po ng

Hon. Palabrica: Halimbawa, nag-ano ako, nag-apply akong ng business via online. Naapproved ako, na-process, nagbayad ako through GCash. Ano bang mga minang mga ano niyo, GCash, PayMaya- PayMaya, GCash po. Meron din po tayong-Bank transfer, pwede? O, pwede rin po bank transfer. Okay. In case nagbayad ako through, ano, through electronic payment, sabihin mo yung physical receipt ay matatanggap ko bilang applicant. Papano mo mapapadala sa'kin yun or I will pick it up my schedule?

Ms. Torrijos: Kasi po sa ngayon po, yung mga ORs po na nagbayad through online, uh, tinatransmit namin sa BPLD then sila na po yung kumokontakt sa taxpayer kung ready for pick up na po yung kanilang-receipt.

Hon. Plabrica: Kasi- Ah, so ipi-pick up din?

Ms. Torrijos: Yes po. Kasi sa ngayon po, wala pa po tayong electronic OR, sir, eh.

Hon. Palabrica: Okay. Di, naiintindihan natin yun. And the council will require-- of course, wethe council requires an issuance of official receipt for every payment made by any-- through any-- by any transactions. Hindi pwedeng walang resibo. Kailangan may resibo as much as possible yung official receipt at hindi pwedeng ibang receipt kundi yung official receipt. Kasi lahat ng collections natin, lahat ng ano natin ay kailangan by virtue of a revenue ordinance. Hindi pwedeng bayad tapos kung ano no'ng resibo lang. Hindi pwede. Kailangan OR mismo.But anyway, kasi kukunin nila yung physical na-- yung business plate?

Ms. Torrijos: Yes, po.

Hon. Palabrica: Kasama yan diba? Kasama na po yun. Business plate, yung OR

Ms. Torrijos: Opo. Tapos yung- ... yung Mayor's permit po nila. ...

Hon. Palabrica: Mayor's permit. Pero yung electronic, electronic copy ng business permit 'pag online na isesend na rin kaagad yun?

Ms. Torrijos: Sa ngayon po, wala pa po tayong electronic order-- ah, ano po? Business permit.

Hon. Palabrica: Ah, so online payment pa lang tayo ngayon?

Ms. Torrijos: Yes, po.

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Hon. Palabrica: Wala pa tayong online application and issuance? Meron na ba tayo? Sabi mo kanina meron.

Mr. San Jose: We already issued some. Meron na po tayo.

Hon. Palabrica: Sample. Para medyo mas anu? Mas malinawa naming lahat.

Mr. San Jose: Meron-meron na po tavo.

Hon. Palabrica: Nag-apply ako via online. Nagpatayo ako ng isang-- ng isang restaurant kunyari. Nag-apply ako ng online sayo. Ano ang makukuha kong proof na approved na yung aking, uh, business permit, uh, application?

Mr. San Jose: We already issued, po, business certificate online na may e-signature na po ni Mayor.

Hon. Palabrica: And pwede pa- pwede ko pang pick up-in mismo, physical na.

Mr. San Jose: Yes, po. Yes, po.

Hon Palabrica: Ah yun naman pala.

Mr. San Jose: Uh, Your Honor, uh, nasa ordinance po na magkakaroon din po tayo na ipapadala na rin natin sa courier.

Hon. Palabrica: Courier. Meron dito eh. Kapag, ah, if- if we- if we propose a-- a-- ano? An option na ipadadala sa kanila parang nag-apply ako ng- ng ano? Ng passport, di ba? Pwedeng pick up. Pwedeng- Mail-in. ... tatawag dun? Courier. Courier. Doorto-door delivery? (laughs) Ganun din ang style ninyo? Pag nag-apply ako-- sa pag-apply ko ng passport, nung sinabi kong delivery, may-may additional fee ako for delivery fee. Is it the same with your process? Hindi siya kasama dun sa fee na binayaran. Additional fee for delivery.

Mr. San Jose: Yes, po. Para din po sa passport at so hganito din po.

Hon. Palabrica: Ay yun nga. Ni-lilinaw lang natin. Kasi baka mamaya, nag-apply kami, naapprove kami. Pasabi namin delivery, tapos hindi malinaw kung may bayad ang delivery o wala. So mas mainam na during this public hearing, clearly, uh, stated na kapag ka delivery, may-- may delivery charge. May delivery fee.

Mr. San Jose: Yes, po.

Hon. Palabrica: Oh, ganda. Okay. Ayun, Mr. Chair- Mr. Chairman. ... malinaw na naman siguro? Napakaganda nitong para sa-

Hon. Fabian: Uh, thank you Councilor Palabrica.

Hon. Francisco: I would like to- Uh, Sir Lawrence, uh, yung itong ordinance naman ito ay buong suporta ang Liga ng Barangay. So bakit hindi pa po natin, para wala namang bayaran ang ating mga business-- businesses, bakit hindi na lang po natin ipadala sa barangay? Para wala na po silang, uh, kumbaga additional charge pa. And then barangay na po ang ko-contact sa mga businesses na pwede nilang i-pick up sa barangay yung kanilang physical na, uh, business permit.

Hon. Palabrica: We will take note of that suggestion. Thank you. Kasi ang isang problema kasi dyan, uh, yung efficiency. Pero wala naman tayo doubt sa kakayahang ng mga barangay. Kaya kaya naman nila. And also a-- an-- a business permit application requires barangay clearance, barangay business clearance. Although, dito na natin ini-issue, di ba?

Mr. San Jose: Yes, po.

Hon. Palabrica: Uh, Treasury, uh, yung bang mga nakokolekta para sa barangay clearance, uh, properly remitted to the accounts of the barangays concerned?

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Ms. Torrijos:Yes, po, your Honor. Quarterly po, ni-re-remit po namin together with the ano po, share po sa CTC tsaka sa ano po, sinasabay na po ang RPT.

Hon. Palabrica: Ah, okay. Thank you. Mr. Chair, may question dito.

Hon. Fabian: Go ahead po.

Hon. Palabrica: Pakigbigyan po ng microphone.

Ms. Ilisan: Hi, sir. Uh, your Honor. Good afternoon. My name is Melanie Ilisa. I just would like to share lang yung experience ko kunyari ung iba na business permit because I was really one- ... who owned a business. So- ... yung process kasi nila ng business permit last year, okay naman actually. Nag-release without problem eh, except may mga tables of fees na nadagdag kasi, nagdagdag kayo ng insurances. So doon kasi pinopost nila yung score keepers. Eh doon po experience ko, um, and then ang binigay nila is malaking, ano, malaking area. So nagbigla ako kasi it's a standard, sir, according to the score keepers that we have. So ang ginagawa kase sa last year is, parang bine-base kasi nila doon sa, sa halimbawa, ang-- ang counter mo is malaking lahat doon sa labas mo medyo malaki. Parang as additional. So doon po nadagdagan to pay. Ngayon pumag-electronic tayo, wala na tayong ano eh, wala na tayong, um, face to face na co-ops na papayuhan pa. At the same time, you have to be also for the, ano? For the adding, uh, what do you call this? Um, chamber. Right? So ang chamber natin din dito di kasi ire-release yung ating plaka pag di nagbayad sa kanila. Are you aware of that, Your Honor?

Hon. Palabrica: Is— is that— is that our practice? Bakit— ano kinalaman ng chamber? Po? Dapat walang kinalaman ang chamber sa process ng— ng government transaction.

Ms. Ilisan: Yes po, Your Honor. That's why we don't have

Hon. Palabrica: Uh, thank you very much for that information. We will look into that. Uh, uh-Yes, yes, sir. Of course, sir. Thank you. Thank you. But are you willing to join the chamber? Are you willing to join the chamber?

Ms. Ilisan: I'm already, uh, I'm- Member? Vice President of the Chamber.

Hon. Palabrica: Sorry? You're the Vice President of the Chamber of Commerce of Cavite? Ms. Ilisan: Yes, Cavite Chamber.

Hon. Palabrica: Ah, thank you very much, ma'am, um.

Ms. Ilisan: Halimbawa, halimbawa, pag online, kasi online tayo. Ah. Uhm, e-bill, meron po kayong tech? Halimbawa, uh, anong service na kung hindi pa nag push through yung application niyo, ano ang magiging sistema natin? Tapos, meron ba kayong number pwedeng gamitin, "Sir, na-upload ko po, bibigay po siya ng push through because you have like this, like that." So, iyon po yung problema sa akin po. Ano pa? I mean, time. Halimbawa, yung na-process po, di ba sabi naka-one day? So one day, eto yung mga problema na along the way. So, yun nga. Papaano? Asan yung creating ng badge po, paano?

Hon. Palabrica: Madam Vice President. Uh, meron po tayong hotline if I'm not mistaken. May hotline po tayo na kung kunwari hindi mag-push through yung inyong, uh, uh, application online. You could call a person, uh- San namin makikita yung hotline?

Mr. Rabe: Nasa website po. Sa website. Yes po. Okay. Uh, ang gagawin nalang po namin dahil nga di po sa bagong ordinance, kumbaga talagang lalakihan na lang po natin yung information para mabiglang-

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01/20/2025



Hon. Palabrica: Siguro linawin. Linawin mabuti. Uh, siguro doon pa lang sa bago mo iclick yung application sa website pa lang, claro na na andudun yung hotline, andun yung process kung paano para guided yung applicants.

Mr. Rabe: Actually, nandoon naman po, Your Honor.

Hon. Palabrica: Ah, para ano... Tapos ah, ang, ang ka-isa pang tanong kanina, uh, papano kung... Kasi mag-la-login, kailangan ng password? Is it, is it, uh, is it required?

Mr. Rabe: Yes po. Kasi sa safety po nila yun eh.

Hon, Palabrica: Sa nila kukunin ang password?

Mr. Rabe: Sila po ang magke-create ng password.

Hon. Palabrica: Sila mag-ke-create ng password. So doon sa... May information na kung paano?

Mr. Rabe: Yes po.

Hon. Palabrica: Ayos ma'am. Okay.

Ms. Ilisan: Anong klaseng file po ang iupload sa BOSS?

Hon. Palabrica: Paki-sagot na. Paki-sagot. Mr. Rabe: PDF po, PDF. So, PDF file po.

Hon. Palabrica: Anyway ma'am, there's an option. Pwede pa rin naman mag, uh, mag, magapply over the counter or online. To those who can apply online, online. Those who cannot, they can go to- go... and there will be a business one-stop shop section under the BP, Business Permit and Licensing Department. So pa, so kung anong, kung saan tayo comfortable doon tayo.

Ms. Ilisan: Ah, di yun pa din ang sinasabi niyo. Sige, okay.

Hon. Palabrica: Hindi po, hindi po sinasabing electronic. Uh, there is an option na mayroong online. Ah. Mayroon, yung old school, meron pa din. Hindi mawawala po yun. So, still paperless na. Pero anyway, we will, ano, magtutulungan po tayo para lalong mas mapagaang ang paghahanapbuhay. That's why we are conducting public hearing for us to get some inputs from the participants and also, nagreresearch kami sa ibang LGU din na successful lang ang e-boss like Baguio, Quezon City, Manila. So, they, inaaral po namin yun sa... So, this, this proposed ordinance is a draft ordinance, um, subject to be perfected.

Ms. Ilisan: Okay sir, thank you very much, sir. Thank you.

Mr. Santos: Uh, good afternoon po everyone. Uh, Darnel Santos po from, uh, Bacoor Internet Distributors Association and NDO po. Uh, I would like to, uh, on top of the discussion, I would like to, uh, suggest a, a, uh, additional system just like, uh, we discussed the, uh... uh, manual in the pace, pace-to-pace one and then the electronic. If we can do a hybrid for that, uh, we, we acquire or we do the, the online ap- application, but we pay and we go to the here in city, city hall to, to pay and to get the plate or whatev- what everything else they, we can get for the, the renewal and then the, the, the new applicants.

Hon. Fabian: Okay, po. Thank you. Thank you, Sir. Noted, po. Uh, Councilor Noly Galvez. Hon. Galvez: Thank you, Mr. Chair. Mr. San Jose, uh, na sabi nating kanina diba, 60 to 90 days pag di nagaka- nakaka-comply, irrevocable yung business permit.

Hon. Galvez: Paano mo naman mamonitor yung hindi pa nakaka-comply tsaka yung nakakacomply? Ano yung magiging basis nyo, ah?

Mr. San Jose: Ah, we have a certain department, po, na talaga mag-handle lang ng, uh, application forms. So, we will closely monitor, po, talaga yung mga permits,

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business permits nyan. Kasi nakalagay din po sa ordinance, kapag di po namin napuntahan yan, automatic pasado na sila.

Hon. Galvez: So ibig sabihin, kayo pa rin ang, uh, magmo-monitor, hindi other department? Mr. San Jose: Hindi po.

Hon. Galvez: So paano mo malalaman ang di siya nakaka-comply sa to- to other department?

Halimbawa sa Bureau of Fire, sa business, ah, building permit. So paano mo
malalaman ang di siya nakaka-comply doon?

Mr. San Jose: Sir,, dyan po papasok yung joint inspection team kasi paglabas po namin, pupuntahan na namin yung mga business establishments sila one by one.

Hon. Galvez: How many staff you have now?

Mr. San Jose: Ah, we have 22, po. And, um, as I ano, po, magdagdag po kami ng staff.

Hon. Galvez: So hindi ka- ... hindi ka kulang sa staff para hindi- Hindi po, kasi po, ah- Kasi ang iniiwasan din atin dito yung ma-delay yung inyong, ah, inspection then lumampas na, na 60 days pero ang naging error yung sa time nyo.

Mr. San Jose: Yes, po. And, uh, we also, uh, diyan po rin sa ordinance, we requested, uh, the help from our HRD, our, na sila po yung magku-train ang mga bagong staffs namin.

Hon. Galvez: HR ang magtrain ng bagong staff para sa inspection?

Mr. San Jose: Yes, training. Training, po. May training module, po, na gagawin, po, ang, uh, HR po natin.

Hon. Galvez: So Ma'am, Ma'am Ople, kayo po ang magtrain para sa inspection, po, ng team nila, tama? Di ba dapat kayo BPLD ang magturo?

Hon. Palabrica: Uh, Mr. Chairman, may I interject? Ang pinag-uusapan kasi dito kung hindi mainspect within 60 days, uh, malinaw naman sa proposal nang ordinance, if ever there is a failure on the part of the city government to inspect, kahit anong offices kayo or CHS, lahat yan na nagre-require, kapag hindi niyo na-inspect within 60 days, it will be deemed approved. Approve ang application. So hindi kasalanan ng business, ng business owner kung hindi sila na-inspect. It is the failure, it is the, the consequences will be on the part of the, the personnel of the city government. Ganun po yon. So kelangan religiously magampanan nyo yan within the 60-day period. Dahil kung hindi, deemed approved yon. Kahit may violation sila, approved na rin yon.

Hon. Galvez: Yun, yun po yung point ko, Councilor Rey Palabrica. Baka kulang sila sa staff. So sinasabi po naman nila ay madadagdagan sila. So kasi yun po yung, ah, main objective nung akin pong question, is yung staff nyo. Dapat be sure na enough. Thank you, Mr. Chair. Thank you, Councilor Rey Palabrica.

Hon. Fabian: Ah, walang na pong? Last question na po.

Mr. Esconde: Good afternoon to everyone. Ah, I am from Bacoor City Organization of Private Schools, I am Ruther Esconde. Ah, the, the topic that we're discussing is about how can we improve the system and how can we make it faster by doing what they do over there, that's just for me. Ah, this is my generalization because for 18 years, I've been having my business in the Bacoor City. We've experienced difficulty during the first two years, but when we talked with the Icensing department, they provided everything that we needed. Naging maayos po. For the last five years, even though we experienced pandemic, ah, it was a great help on the part of sa licensing from Sir Henry, sir San Jose, naging maayos po. There are certain suggestions I'd like to share with everyone. It is called among Filipinos, last minute cramming. Ah, lahat po okay during the first few weeks, but

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the thing is during the last week, nandoon yung 7,800, 9,000 naga-apply. So how can we remedy this? Na hanggang alas dos ng madaling araw, pagod na pagod yung mga taga licensing. We kept on talking on how can we remedy it, but the problem is, nandoon yung attitude. So, on our part sa school, since we are teaching character at the same time morals sa mga students, this is what we're doing. It is a common practice for us so that we will not have the difficulty of asking applications from parents. We set schedules. Meron pong tayo different businesses, restobar, private schools, hospitals, drug stores, hair or parlor. Meron pong mga junk shops, hotels. Meron po kaming GC and we are informed. Lagi pong may notices. But konti lang ang nagrereply. Konti lang ang nagrerespond. So, we need to strengthen that one. By what then by how? Kasi ulit lang po next year you'll have the same problem. What we need to do is this one. Share ko lang po.

Hon. Palabrica: Uh, it's okay, it's okay. It's okay. Okay po yan. Uh, any suggestion, welcome po yan dito sa atin.

Mr. Esconde: Heto po. One common problem is the availability of funds. Wala kaming pera kaya kaya di kami agad, nag-aapply ng permit. If ever our licensing will give during the second quarter, third quarter, fourth quarter of the preceding year, 2025 o heto na yang magiging amount ang mabayaran ng 2026. Six months preparation is enough for them to comply with the schedule to be given to them. Example, there are 30 businesses. We divide it into groups. January 1 to January 3, meron pong sub-- uh, meron pong tatlong, tatlong, uh, businesses. Magkakasama yung restobar, private schools, hospitals. Tatlong araw, heto yung schedule. Pumunta kayo. We expect common problems. Sa private schools, ah, ano yung un-- uh, ano po ba yun? Sa building, yung ka-- ano ba? Classification ng yun tungkol sa institution. Ang dapat, alam nyo yung problema. Kapag junk shop, ano ba yung problema? Meron ba kayong katabi na ah, eh, creek. Common na po yung anong problems. At nasagot na yun six months ago, magkano ang babayaran?

Hon. Palabrica: Tama. So- So your suggestion is i-schedule natin according to classification of business. Thank you very much for that suggestion. Pero i-i-revisit lang namin yung mga existing ordinances, guidelines and other laws implement—uh, um, existing laws para kung papano namin. Pero napakaganda ng suggestion mo. Napakaganda nun. It is a very good suggestion to decongest. May, may isang option din dyan, once last day is last day. Until 5:00 PM, until 5:00 PM para madiscipline na lahat. Pero pwede rin naman yung sinasabi niyo. We will consider your suggestion.

Hon. Fabian: Noted. Uh, sino yung nagtaas ng kamay kanina? Last question po, pwede. Uh, wala na po? Last question?

Hon. Palabrica: Mr. Chair, there being no more issues raised, I respectfully move to adjourn this hearing.

Hon. Fabian: Public hearing adjourned.

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The public was adjourned at 3:17 p.m. since there was nothing else to discuss.









CITY OF BACOOR







Prepared by:

ARMILEEN LEGASPI-RED

Local Legislative Staff Assistant I

Attested by:_

HON, REYNALDO M. FABIAN

Chairman

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COMMITTEE ON LABOR, TRADE, COMMERCE AND INDUSTRY COMMITTEE ON RULES, PRIVILEGES, LAWS AND ORDINANCES COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT REORGANIZATION

NOTICE OF PUBLIC HEARING

(PROOF OF RECEIPT)

November 13, 2025 at 2:00 PM

Sangguniang Panlungsod (SP) Session Hall, 6th Flr. City of Bacoor Legislative and Disaster Resilience Building, Bacoor Gov't Center

Subject: AN ORDINANCE EXPEDITING THE PROCESS OF ISSUING AND RENEWING BUSINESS PERMITS BY THE BUSINESS PERMITS AND LICENSING DEPARTMENT OF THE CITY OF BACOOR, CAVITE, PROHIBITING PRACTICES AND PROCESSES THAT UNDULY BURDEN ENTREPRENEURS, AND PROVIDING PENALTIES FOR VIOLATIONS HEREOF. (PCO 2025-053 dated September 29, 2025).

NAME	BUSINESS/OFFICE AFFILIATION	CONTACT NUMBER	SIGNATURE/DATE
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NOTICE OF PUBLIC HEARING NO. LTCI-027-5-2025 E-BIZ ORDINANCE OF BACOOR





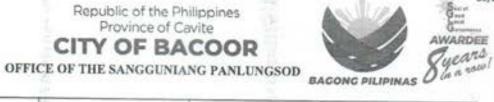






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CITY OF BACOOR







Office of the Sanggerlang

COMMITTEE ON LABOR, TRADE, COMMERCE AND INDUSTRY COMMITTEE ON RULES, PRIVILEGES, LAWS AND ORDINANCES COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT REORGANIZATION

ATTENDANCE OF PUBLIC HEARING

November 13, 2025 at 2:00 PM

Sangguniang Panlungsod (SP) Session Hall, 6th Flr. City of Bacoor Legislative and Disaster Resilience Building, Bacoor Gov't Center

Subject: AN ORDINANCE EXPEDITING THE PROCESS OF ISSUING AND RENEWING BUSINESS PERMITS BY THE BUSINESS PERMITS AND LICENSING DEPARTMENT OF THE CITY OF BACOOR. CAVITE, PROHIBITING PRACTICES AND PROCESSES THAT UNDULY BURDEN ENTREPRENEURS, AND PROVIDING PENALTIES FOR VIOLATIONS HEREOF. (PCO 2025-053 dated September 29, 2025).

	NAME	BUSINESS/OFFIC E AFFILIATION	CONTACT	SIGNATURE/ DATE
1	HON. ROGELIO NOLASCO			Sorte 28 851
2	HON, MIGUEL N. BAUTISTA		1	-OM and
3	HON. REYNALDO PALABRICA		233	1
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5	HON, LEVY TELA		15	Mark .
6	HON. ADRIELITO GAWARAN			100-
7	HON. CATHERINE S. EVARISTO		11.5	
8	MR. LAWRENCE SAN JOSE	BPLD	0949-900-0010	0
9	ELMINE C. DELA CRUZ	ASSESSOR	5	Ohn
10	ENGR. JICKY D. JUTBA	OBO	- 8	7.0
11	ATTY, EDITH NAPALAN	TREASURY	10	
12	MR. LODGENE G. ASUNCION	EGOVERNANCE/MIS	1 1	
13	ATTY. KIM NYCA LOFRANCO	OCLS	Nepresentative, Al	4. Marius Stamical
14	MS. NATIVIDAD LUDWIG L OPLE	HRDMD	109A(274)9985	J USBALLI /
15	DR. IVY MARIE C. YRASTORZA	CHO	09NNY0718	1/2
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ATTENDANCE OF PUBLIC HEARING NO. LTCI-027-S-2025 E-BIZ ORDINANCE OF BACOOR

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ATTENDANCE OF PUBLIC HEARING NO. LTCI-027-S-2025 E-BIZ ORDINANCE OF BACOOR









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PHOTO DOCUMENTATION NO. LTCI-027-S-2025 E-BIZ ORDINANCE OF BACOOR













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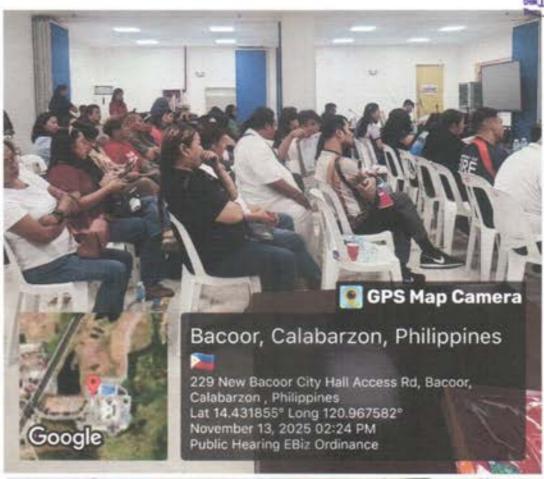




PHOTO DOCUMENTATION NO. LTCI-027-S-2025 E-BIZ ORDINANCE OF BACOOR









PROPOSED CITY ORDINANCE NO. 2025 - 053 Series of 2025

AN ORDINANCE EXPEDITING THE PROCESS OF ISSUING AND RENEWING BUSINESS PERMITS BY THE BUSINESS PERMITS AND LICENSING DEPARTMENT OF THE CITY OF BACOOR, CAVITE, PROHIBITING PRACTICES AND PROCESSES THAT UNDULY BURDEN ENTREPRENEURS, AND PROVIDING PENALTIES FOR VIOLATIONS HEREOF.

Proposed by:

Hon, Strike B. Revilla

Sponsored by

WHEREAS, a robust business sector boosts the competitiveness of a nation and pulls people out of the iron grip of poverty by providing jobs to the jobless, products and services that lead to the growth of an economy, and revenues that serve as the lifeblood of a democracy.

WHEREAS, Republic Act No. 13032 (the "Philippine Ease of Doing Business Act") and its implementing guidelines mandate local government units to institutionalize reforms that will speed up the process of starting a new business or in running an existing business.

WHEREAS, Section 8 (b) (1) of Republic Act No. 10150 (the "Charter of the City of Bacoor") authorized the City Mayor to exercise those powers expressly granted to him by law, those necessarily implied therefrom, as well as powers necessary, appropriate or incidental for the efficient and effective governance of the City, and those which are essential to the promotion of the general welfare.

WHEREAS, the City Government presently takes days to issue and renew business permits which lead to massive discontent among the ranks of local entrepreheurs.

WHEREAS, after a series of consultative meetings with various stakeholders*, the City Mayor, Honorable Strike B. Revilla, proposed to the Sanggunlang Panlungsod to pass an ordinance that will enable the Business Permits and Licensing Department (IPPLD) to issue or renew business permits within one hour or within the same day that an application is submitted by a business owner.

WHEREAS, the said proposed ordinance was submitted to the Sangguniang Panlungsod and was subjected to a series of public hearings attended by local entrepreneurs and other stakeholders.

WHEREAS, after thorough deliberation on the said proposed ordinance, the members of the 6th Sangguniang Panlungsod unanimously decided to approve the same and usher in a new era of efficient public service for the benefit of the people of Baccor.

NOW THEREFORE, be it ordained by the 6th Sangguniang Panlungsod that:

Section 1. Title. This ordinance shall be known as "Express Business Permit Ordinance of the City of Bacoor" or the "E-Biz Ordinance of Bacoor".

Section 2. Policy Guidelines. In implementing this Ordinance, all of the departments of the City Government — including the Bureau of Fire Protection (BFP) — that will have a role in the process of issuing or renewing business permits shall be guided by the following guidelines:

2.1. The Client is King (or Queen). The applicant for the issuance or renewal of a business permit shall be treated with utmost courtesy and deference by all city employees and officials because the growth of the City of Bacoor is in the hands of local entrepreneurs and other taxpayers.

8 9

- Act Now. Inspect Later. All applications for business permits whether done in person or 58 online must be acted upon within one hour or within the same day when an application is submitted. "Act 50 Now" means: (a) disapproving an application within ten (so) minutes after it was received by a BOSS 60 employee with a clear and comprehensive list of the reasons why the application was disapproved, or (b) issuing or renewing a provisional business permit within one hour or within the same day that an 62: application was submitted in person or online by the applicant. "Inspect Later" means inspecting business 63 premises within a non-extendible 60-day inspection period and a non-extendible 30-day compliance 64 65 period after the provisional business permit is received by the applicant using various types of 66 technologies to promote transparency and accountability and prevent the commission of graft and 67 corruption 68
 - 2.3. The Truth Shall Set You Free. Good governance is a shared responsibility of the government and the governed. The submission of truthful data and valid documents shall ensure the lightning quick and efficient issuance and/or renewal of business permits. On the other hand, the submission of false data or fake documents or the unjust refusal of a business owner to obey existing laws and ordinances shall lead to the closure of a business establishment or even the incarceration of a wrongdoer upon conviction by a court of law.
 - 2.4. No Pain, All Gain. If business owners find the process of applying for a business permit relatively easy the city government, the general public, the employees of the said business owner, and the said business owner shall be benefited. Thus, it is the duty of all employees of the City Government to make the process of applying for, or renewing, a business permit easy because doing so redounds to the common good.

Section 3. Definition of Terms. As used in this Ordinance,

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- 3.1. Bacoor E-Biz Portal (BEBiz) is the website (www. strikeass.bacoor.gov.ph) to be created by the City Government for the purpose of hosting online applications and accepting electronic, cashless payments for the issuance or renewal of business permits.
- 3.2. Business-One-Stop-Shop (BOSS) is the office located on the upper ground floor of the Bacoor City Hall that serves as the central processing center for all in-person applications for the issuance or renewal of business permits.
- 3.3. BOSS employee refers to employees of the City Government that are assigned at the BOSS to review the completeness of various documents submitted in relation to a business permit application.
- 34. Body Worn Cameras are small, wearable recording devices that capture audio and video from an inspector's perspective, serving as a tool for law enforcement and government regulation purposes.
- 3.5. Bureau of Fire Protection is the national government agency created by Republic Act No. 9534 (the "Fire Code of the Philippines of 2008") to implement the said law and create fire safety regulations.
- 3.6. Business Permits and Licensing Department is the department under the Office of the City Mayor primarily tasked to implement this Ordinance and other business regulation ordinance of the City of Baccor.
- 3.7. Data Privacy is an individual's right to control when, how, and to what extent is personal information his/her personal information is collected, used, stored, or shared with others as defined and mandated under the Data Privacy Act of 2012 (Republic Act No. 10273).
- 3.8. Digitally Assisted Inspection System (DAISY) is a software to be developed, managed, maintained, operated, and owned by the City Government that will be used by fire safety inspectors and

City Government inspectors in the course of inspecting business premises in relation to the business 114 permit application, issuance and renewal processes provided in this Ordinance. 115 116 E-Governance Department is the department under the Office of the City Mayor tasked 117 to lead e-governance initiatives of the City Government. 118 119 3.10. Mobile Devices are portable electronic devices that can connect to the internet such as 120 121 laptops, smartphones, and tablets. 122 3.11. Office of the Building Official is the department under the Office of the City Mayor 123 primarily tasked to inspect the structural integrity and design of privately owned buildings and residences 124 in relation to the issuance of building permits. 125 125 3.12. Office of the City Health Service (formerly known as the City Health Office) is the 127 department under the Office of the City Mayor primarily tasked to inspect business enterprises in order 128 to determine if the latter complies with sanitation and public health laws and ordinances. 129 130 3.13. Predecessor-in-interest is the former owner of the building where the business 131 establishment is -or will be -- located.3 132 133 3:14. Zoning and Land Development Department is the department under the Office of the 134 City Mayor primarily tasked to implement the Zonling Ordinance of the City of Bacoor and various city 135 136 ordinances related to land development activities. 137 Any word or phrase not defined in this Section that is used in this Ordinance shall be interpreted 138 in the context of how it was used and in accordance with the policy guidelines mentioned above. 139 140 Prohibited Practices and Processes. The following practices and processes 141 related to the issuance and/or renewal of business permits and other permits, clearances, and certificates 142 143 related to the business permit application, issuance, or renewal process are hereby prohibited and shall be prosecuted to the fullest extent of the law 144 145 Any act by any person (commonly known as a "fixer") regardless if the perpetrator is an 146 employee of the City Government or not that involves undue facilitation of transactions for pecuniary 147 gain or any other advantage or consideration (also known as "fixing") with the exception of acts done to 148 149 assist an applicant for any permit, certificate, or clearance with the written permission of any elected city 150 official or any department head/acting department head of the City Government. 151 The disclosure on separate occasions of alleged violations of existing policies, 152 153 regulations, laws or city ordinances, to applicants for business permits and for other permits, clearances, and certificates issued by the City Government or any national agency. All legal requirements that an

Making applicants for business permits think that they violated a law, ordinance, policy or regulation when in fact they have not for the purpose of making them accept the assistance of a fixer or to coerce them to pay for the services of a licensed engineer, architect, electrician, or master plumber who has not been previously involved in the construction or renovation of the building, commercial space. or business premises of the applicants or whose sensites are not needed or preferred by the said applicants.

applicant for a business permit failed to comply with must be explained or disclosed to him/her within

ten (10) minutes after an application is submitted.

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Requiring applicants for business permits pay for items, processes, procedures, or security features that are unnecessary, not required by law, or can be provided for free by the City Government.

Rudeness, discourtesy, lewd or inappropriate behavior, ignoring or showing disinterest to any applicant for a business permit or to any person who legally facilitates such applications regardless of the circumstances.

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- Posting online or sharing with persons not connected to the business permit application process any video, image, picture, audio recording, document, business or trade secret and the like that was obtained by an inspector in the course of an inspection related to the business permit application. issuance, and renewal process.
- Demanding, charging, collecting, or accepting any fee, tip, food item, goods, gifts, or other types of valuable consideration from the business owner or from any person at any business establishment before, during, or after an inspection.
- Damaging or attempting to damage the Digitally Assisted Inspection System (DAISY) software, the body worn camera, or the mobile device issued to an inspector by the said inspector or by another person.
- Unjustified failure of an inspector to digitally submit the results of an inspection within eight (hours)^a after an inspection.
- Failure of any elected or appointed City Government official to act on and resolve any complaint against any City Government employee charged of violating this Ordinance or any law or city. ordinance within the periods mandated under the Anti-Red Tape Act and the Philippine Ease of Doing Business Act; and
- Any other act, process, or procedure that unduly burden applicants for business permits or any other person applying for or legally facilitating the issuance or renewal of a business permit or any other permit, certificate, or clearance being issued by the City Government or any national agency.

Section 5. Where to File Application. An applicant for a business permit or for the renewal of a business permit has the option of: (a) filing an application in person at the Business-One-Stop-Shop (BOSS) at the Bacoor City Hall or (b) online through the official Bacoor Business-One-Stop-Shop Portal (www. strikeass bacoor gov.ph).1

Section 6. What Documents to Submit; Effect of Failing to Submit Documents. The following documents shall be submitted in person or online by the applicant for a business permit or for the renewal of a business permit:

For Issuance of I	Business Permit	For Renewal of Business Permit®	
If the Building is Owned by Applicant	If Applicant only Rents the Building or a Part of the Building	LFully accomplished and signed BUSINESS PERMIT RENEWAL APPLICATION FORM 1 Valid Business Permit/Mayor's Permit	
Fully accomplished and signed UNIFED BUSINESS PERMIT APPLICATION FORM 2. Building Fermit 3. Occupancy Permit 4. Transfer Certificate of Title under the name of the applicant or his/her predecessor in interest.	1.Fully accomplished and signed UNIFIED BUSINESS PERMIT APPLICATION FORM 2. Lease Agreement/Contract of Lease between applicant and owner of the building 3. Transfer Certificate of Title under the name of the building	3. Business Tax Order of Payment and Official Receipt from Treasurer's Office 4. Certified Breakdown of Sale from previous or current year (if there is more than one line of business or more than one branch in the City of Baccor) 5. VAT returns, income tax return or percentage tax returns whichever is applicable from previous or current year with proof of payment 6. Audited financial statement with proof of receipt by the SEC/BIR/IOTI from previous or current year 7. Secretary's Certificate or Special Power of Atturney authorizing applicant to transact with BPLD (not needed if applicant is the registered business owner).	

 The failure of an applicant to submit any of the said documents, or the submission of the wrong documents, or the submission of any document that is obviously faisified shall result in the disapproval of the application for a business permit or of an application for the renewal of a business permit within the first ten (10) minutes after the said documents are shown to a BOSS employee or within a few seconds after the said documents are uploaded online.

Section 7. What Fees To Pay; Where To Pay Fees. The following fees shall be paid by the applicant for a business permit or for the renewal of a business permit in person at the Office of the City Treasurer, at any Bayad Center or at any Development Bank of the Philippines or Landbank branch or online thru Pisopay, Gcash, PayMaya, PayPal, at the link biz portal of Jandbank.com:

Table of Business Related Fees®

Fees	Amount to be Paid (In Person)	Fees	Amount to be Paid (Online)
Mayor's Permit Fee (for all businesses)	Fees provided in Section 338 of Revenue Code	Mayor's Permit Fee (for all businesses)	10% less than Fees provided in Section 118 of Revenue Code
Sanitary inspection Fee (for all businesses and practice of profession)	Fees provided in Section 165 of Revenue Code	Sanitary Inspection Fee (for all businesses and practice of profession)	sold less than Fees provided in Section slig of Revenue Code
Environmental Inspection Fee (for all businesses and practice of profession)	Fees provided in Section 23R of Revenue Code	Environmental Inspection Fee (for all businesses)	20% less than Fees provided in Section 23% of Revenue Code
Garbage Collection Fee (for all businesses and professional practices)	Fees provided in Section 160 of Revenue Code	Garbage Collection Fee (for all businesses and professional practices)	1086 less than Fees provided in Section 150 of Revenue Code
Zoning Clearance Fee (only for buildings with pending Building Permit application)	Fees provided in Section 234 of Revenue Code	Zoning Clearance Fee (only for buildings with pending Building Permit application)	sol4 less than Fees provided in Section 134 of Revenue Code
Building Permit Fee conly for buildings with pending Building Permit application)	Fees provided in Section 134-3 of Revenue Code	Building Permit Fee (only for buildings with pending Building Permit application)	solf less than Fees provided in Section \$34-3 of Revenue Code
Electrical Inspection Fee (only for buildings with pending Building Permit application)	Fees provided in Section 158: 5 of Revenue Code	Electrical Impection Fee (only for buildings with pending Building Permit application)	10% less than Fees provided in Section 168.5 of Revenue Code
Plumbing Inspection Fee (only for buildings with pending Building Permit application)	Fees provided in Section 168.7 of Revenue Code	Plumbing inspection Fee (only for fulldings with pending Building Permit application)	sold less than Fees provided in Section 168 y of Revenue Code
Signiboard Fee (only for businesses and professional practices with signiboards)	Fees provided in Section x68.32 of Revenue Code	Significant Fee (only for businesses and professional practices with significants)	10% less than Fees provided in Section 168.12 of Revenue Code

Table of Business Related Fees⁶

Barangey Clearance Fee (for businesses)	Fees provided in Section 126 of Revenue Code	Barangey Clearunce Fee (for businesses)	soft less than Fees provided in Section 136 of Revenue Code
Fire Safety Inspection Fee (for businesses only)	Fees provided in Section 209 of Revenue Code	Fire Safety Inspection Fee (for businesses only.)	soft less than Fees provided in Section 209 of Revenue Code
Business Permit Fee (only for businesses, not for practice of profession)	Fees provided in Section 118 of Revenue Code	Business Permit Fee (only for hurinesses, not for practice of profession)	10M less than Fees provided in Section 13E of Revenue Code
Sealing and Licensing of Weights, Measures, and Gas Pumps Fee (for all businesses that sell products that are weighed or measured)	Fees provided in Section 135 of Revenue Code	Sealing and Literainsg of Weights, Measures, and Gas Pumps Fee (for all businesses that sell products that are weighed or measured)	10% less than Fees provided in Section 135 of Revenue Code
Subdivision Inspection and Verification Fee (for subdivision projects with pending Development Permit applications)	Fees provided in Section 188 of Revenue Code	Subdivision inspection and Verification Fee (for subdivision, projects with pending Development Permit applications)	2014 less than Fees provided in Section 388 of Revenue Code
Tricycle Operations Permit Fee	Fees provided in Section 273 of Revenue Code	Tricycle Operations Permit Fee	soft less than Fees provided in Section 273 of Revenue Code
Pedicab Operations Permit Fee	Fees provided in Section 278 of Revenue Code	Pedicab Operations Permit Fee	10% less than Fees provided in Section 176 of Revenue Code
Cockpit Licensing Fee	Fees provided in Section 30/0 of Revenue Code	Cockpit Licensing Fee	10% less than Fees provided in Section 178 of Revenue Code
Occupation Permit Fee (only for occupations not requiring a government license)	Fees provided in Section \$43 of Revenue Code	Occupation Permit Fee (only for accupations not requiring a government license)	30% less than Fees provided in Section 378 of Revenue Code
Sidewalk or Street Vending Fee	Feet provided in Section 180 of Revenue Code	Sidewalk or Street Vending Fee	30H less than Fees provided in Section 278 of Revenue Code
Large Cattle Registration and Transportation Fee	Fees provided in Section 216 of Revenue Code	Large Cattle Registration and Transportation Fee	xof6 less than Fees provided in Section 216 of Revenue Code
Piggery Operation Fee	Fees provided in Section 134 of Revenue Code	Psggery Operation Fee	30% less than Fees provided in Section 134 of Revenue Code

Table of Business Related Fees*

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Fighting Cock Breeding Fee	Fees provided in Section 134 of Revenue Code	Fighting Cock Breeding Fee	soft less than Fees provided in Section 334 of Revenue Code
Swine Registration and Transportation Fee	Fees provided in Section 236 of Revenue Code	Swine Registration and Transportation Fee	20% less than Fees provided in Section 216 of Revenue Code
Machinery and Heavy Equipment Permit Fee	Fees provided in Section 168.6 of Revenue Code	Machinery and Heavy Equipment Permit Fee	3014 less than Fees provided in Section 368,6 of Revenue Code
Machinery and Heavy Equipment Inspection Fee	Fees provided in Section x68.6 of Revenue Code	Machinery and Heavy Equipment Inspection Fee	2014 less than Fees provided in Section 268.6 of Revenue Code
Flammable and Combustible Materials Storage Fee	Fees provided in Section 209 of Revenue Code	Planmable and Combustible Materials Storage Fee	solk less than Fees provided in Section gag of Revenue Code
Excavation Permit Fee	Fees provided in Section 374 of Revenue Code	Excavation Permit Fee	sold less than Fees provided in Section 274 of Revenue Code
Utility Pole Placement and Maintenance Fee	Fees provided in Section 312 of Revenue Code	Utility Pole Placement and Maintenance Fee	10% less than Fees provided in Section 112 of Revenue Code
Cable Stringing/Removal Fee	Fees provided in Section 512 of Revenue Code	Cable Stringing/Removal Fee	10% less than Fees provided in Section 112 of Revenue Code
Concert Fee	Fees provided in Section 56 of Revenue Code	Concert Fee	sold less than Fees provided in Section 66 of Revenue Code
Movie, Television Show, or Podcant Filming Fee (only if the filming is done in public places)	Fees provided in Section 30 of Revenue Code	Movier, Television Show, or Podcast Filming Fee (only if the filming is done in public places)	sold less than Fees provided in Section 30 of Revenue Code
Alcoholic Beverages Sales Fee	Fees provided in Section soo of Revenue Code	Alcoholic Beverages Sales Fee	30% less than Fees provided in Section 300 of Revenue Code
Tobacco, Cigarettes, and Vape Sales Fee	Fees provided in Section 136 of Revenue Code	Tobacco, Cigarettes, and Vape Sales Fee	so'N less than Fees provided in Section 155 of Revenue Code
Outdoor Digital Advertising Fee	Fees provided in Section sociof Revenue Code	Outdoor Digital Advertising Fee	acit less than Fees provided in Section acc of Revenue Code

Table of Business Related Fees⁸

Signpost Advertising Fee (per signpost)	Fees provided in Section 168.9 of Revenue Code	Signoost Advertising Fee (per signoost)	spiteless than Fees provided in Section 168.3 of Revenue Code
Streetlight or Utility Pole Advertising Fee	Fees provided in Section 168.9 of Revenue Code	Streetlight or Utility Pale Advertising Fee	note less than Fees provided in Section 168.9 of Revenue Code
Advertising Billboards Fee	Fees provided in Section 300 of Revenue Code	Advertising Billboards Fee	soft less than Fees provided in Section soo of Revenue Code

Aside from the above-mentioned fees, no other fees shall be collected from any applicant for a business permit or for the renewal of a business permit.

Section 8. Express Issuance or Renewal of Provisional Business Permits. The BPLD, in cooperation with the E-Governance Department, is hereby mandated to develop, use and maintain a system that will enable the issuance or renewal of a provisional business permit in favor of applicants who have submitted all of the documents mentioned in Section 6 hereof within one hour or within the same day when the fees provided in the statement of account generated by the system were paid in person or online by an applicant. All departments under the City Mayor including personnel of the Bureau of Fire Protection assigned at the City of Bacoor shall strictly adhere to the provisions of this Ordinance and shall ensure that the policy guidelines in Section 2 hereof are consistently observed.

Section 9. Email Delivery of Business Permits. All provisional business permits to be issued or renewed by the BPLD shall be sent via email to the email address provided by the applicant regardless of whether the application was made in person or online. The BPLD, in cooperation with the E-Governance Department, must develop a <u>One-Time Password (QTP)</u> email verification process to ensure that the email address provided by an applicant is authentic and is truly owned by the applicant. All business permits issued or renewed by the BPLD must be sent via email within one hour from the time the application was submitted or within the same day when the application was submitted in person or online by an applicant. The provisional business permits to be issued by the BPLD must have the following minimum security features:

- QR (quick response) Code
- 2. One-Time Password Validation
- Philippine National Public Key Infrastructure (PNPKI) validated signature of the head of the BPLD**

Provided that: a provisional business permit may be printed and handed to an applicant who applies for

Section sa. Inspection Period. Inspections of all business establishments that has been issued a provisional business permit or whose business permit has been provisionally renewed shall be conducted within a non-extendible sixty (6o)-day inspection period following the issuance or renewal of the said permit. The fire safety inspectors of the BFP and the duly authorized and trained personnel of the BPLD, the Office of the City Health Service, the Office of the Building Official, the Zoning and Land Development Department, and other departments under the Office of the City Mayor tasked by law or

the said permit in person upon the request of the said applicant at the BOSS."

⁹ The OTP validation process was inserted upon the suggestion of Lodgene Assaction in his 12 September 2025 letter to KA3.

¹⁰ Security features provision inserted as per the suggestion of Lodgette Associon in his 12 September 2025 Jetter to KAJ

In his latter dated 12 September 2025, Lodgene Associon suggested to KAJ that a "temporary business permit valid for seven (7) days" be issued to the applicant to give the City Finance Department time to confirm the payment made by the applicant. The said suggestion was not inserted by KAJ in the draft as the said 7-day period can already be included within the 60-day inspection period after the provisional permit has been issued.

by city ordinances to inspect business premises in relation to the issuance or renewal of business permits shall be conducted within the said 60-day period.

Section 10.1. Effects of Fallure to Inspect. The fallure of the BFP, the BPLD, the OCH5, the OBO, the ZLDP and other departments under the Office of the City Mayor to inspect business establishments with a provisional business permit within the 6o-day inspection period, shall result in the following:

- [a] automatic approval of the Fire Safety Inspection Certificate, Sanitary Permit, Building Permit, Zoning Clearance, and of other permits, certificates, and clearances related to the operation of a business enterprise within the City of Bacoor,
- [b] lifting of the provisional nature of a business permit that has been issued or renewed; and
- [c] the filing of the appropriate administrative case by the Office of the City Legal Service within thirty (30) working days after the lapse of the said 60-day period against the inspectors of the BFP and of the various departments under the Office of the City Mayor who failed to conduct the requisite inspection.
- Section 10.2. Effect of Passing Inspection. If a business enterprise passes inspection by the BFP and by all of the departments above mentioned, a Notice of Compliance shall be issued in favor of the registered owner of the said business. In the said notice, the registered owner of the business enterprise shall also be informed that the provisional nature of the business permit issued to him has been automatically lifted.
- Section 20.3. Creation of the Digitally Assisted Inspection System (DAISY). The City Government shall create and use a software, within thirty (30) calendar days from the effectivity date of the Implementing Rules and Regulations (IRR) of this! Ordinance, to be known as the Digitally Assisted Inspection System (or "DAISY" for short) that will enable fire inspectors and inspectors of the various departments under the Office of the City Mayor to
- [a] know in real time the exact location of a business establishment that has been issued a provisional business permit,
- [b] conduct an inspection using a digital checklist and other inspection tools downloaded in mobile devices with geographic position system (GPS) trackers to be issued by the City Government to the said inspectors, and
- [c] digitally submit the results of the said inspection within minutes after the said inspection was done.

DAISY should also enable the City Mayor and the heads of the said departments to know in real time:

- [a] the location of an inspector,
- [b] the date/time when an inspection was made, and
- [c] the feedback of a business owner against or in favor of the inspector.

DAISY should also enable the City Mayor and the heads of the said departments to gain access to the video/audio recording generated by the body worn camera to be used by inspectors and to securely store the said video/audio recording for at least three (3). Throoths from the time the recording was made for evidentiary purposes pursuant to pertinent provisions of the Rules of Court.

The inspector/s shall not demand, charge, collect, or accept any fee, tip, food item, goods, gifts, or other types of valuable consideration from the business owner or from any person at the business premises before, during, or after an inspection.

Any attempt of an inspector to damage or disable DAISY, the body worn camera, or the mobile device issued to him/her shall be deemed a violation of this Ordinance. The failure of the inspector to digitally submit the results of the inspection within ten (10) minutes after an inspection shall likewise be deemed a violation of this Ordinance.

Section 3.6.4. Data Privacy During Inspections. The data privacy rights of individuals shall be protected and respected by the said inspectors during and after the conduct of inspections. Fire inspectors and inspectors of the City Government shall require a business owner to sign a Data Recording Notice before the conduct of an inspection. The Data Recording Notice shall state that:

[a] the inspection process shall be video and audio recorded for the mutual protection of the inspector/s and of the business owner,

[b] the data privacy rights of the business owner and of all persons in the business premises to be inspected shall be protected under the Data Privacy Act; and that

[c] all data, videos, images, and other types of information recorded by the body worn camera and mobile devices being used by the inspector/s during the said inspection may only be used for legitimate government regulation and law enforcement purposes.

Any violation of the said data privacy rights such as, but not limited, to the posting online or the sharing with persons not connected to the business permit application process any video, image, picture, audio recording and the like shall be considered a violation of this Ordinance.

Section 23. Suspension of Provisional Business Permit. A provisionally issued or renewed business permit shall be suspended if it is discovered during the 6o-day inspection period that

 (a) the application for business permit contains material falsehoods or if any or all of the official documents submitted to the BPLD are no longer valid or are false, or

[b] the business premises contain features that are in violation of any law or city ordinance, or

[c] the business owner refused to allow fire safety inspectors or inspectors of the City Government to inspect the business premises for no justiliable reason.

Section 3.2. Notice of Violation; Period of Compliance. Upon the date of suspension of a provisional business permit, a Notice of Violation shall be sent via small to the registered owner of the business establishment that has a suspended permit. In the said Notice of Violation, the business owner concerned shall be notified about the suspension of histher provisional business permit as well as the reason for the said suspension and shall be given thirty (30) calendar days within which to comply with the law/s or city ordinance/s that has been violated.

Section 33. Lifting of Suspension and Provisional Nature of Business Permit. If within the said 30-day period of compliance, a business owner manages to comply with the lawls or city ordinance/s that have been violated, the suspension and provisional nature of the business permit shall be lifted by the BPLD. A Notice Lifting Suspension/Provisional Nature of Business Permit shall be sent via email to the registered owner of the business enterprise concerned within five (5) working days after the said compliance was confirmed by the BFP and or by the various departments under the Office of the City Mayor.

Section 14. Revocation of Business Permit; Closure of Business. If the registered owner of a business enterprise with a provisional business permit fails to comply with the various law/s or city ordinance/s mentioned in the Notice of Violation within the 30-day compliance period for no justifiable reason, the said provisional business permit shall be revoked and the said business enterprise shall be closed by the BPLD. To formalize the revocation of the provisional business permit and the closure of the business enterprise, a Notice of Revocation and Closure of Business shall be delivered in person to the registered owner of the said business.

Section 15. The Business-One-Stop-Shop. The operation of the Business-One-Stop-Shop (BOSS) situated on the upper ground floor of the Baccor City Hall shall be directly managed by the BPLD

under the direct control and supervision of the City Mayor. The BOSS shall serve as the processing center of all in-person applications for business permits in the City of Bacoor. The following reforms in the operation of the BOSS shall be fully implemented not later than thirty (30) working days from the effectivity date of this Ordinance:

- 15.3. Improved Customer Experience and Funding. The City Gorernment shall construct a customer lounge located within the BOSS or anywhere within the Bacoor Government Center where business permit applicants shall wait in relative comfort and shall be given free snacks, refreshments, and other services while they wait for the issuance or renewal of their business permit/s. The funds to be used for the said improvements and for the free snacks, refreshments, and other services to be given to business permit applicants shall come from the available funds of the Office of the City Mayor or of any of the departments under the Office of the City Mayor.
- 25.2. The "Documents Move, Applicant Walts" Policy. The said policy means that, once an application for a business permit is received by the BOSS and has been found to be complete, the documents submitted by the applicant shall be processed by the BOSS and by the various departments involved in the business permit application process while the applicant waits at the customer lounge of the BOSS. All employees of the City Government shall adhere to the said policy.
- are aware of the various processes related to the issuance or renewal of business permits or any other permit, certificate, or clearance issued by either the City Government or of any national agency, at least two Help Desks (to be known as "Tanungan Desks") shall be installed at strategic locations in or near the BOSS. The said Tanungan Desks shall be manned by City Government personnel known for their innate helpfulness, friendliness, and courtesy and trained to be adept in explaining the various processes and procedures of various City Government departments and national agencies. At least one of the personnel to be assigned at the Tanungan Desks must be adept in sign language in order to assist the hearing-impaired. The personnel assigned at the Tanungan Desks shall be authorized to assist and accompany senior citizens, PWDs, and pregnant women to any City Government office or department and make sure that the concerns of the said persons are properly addressed by the personnel of the said offices/departments. Specially designed uniforms shall be issued by the City Government to the personnel to be assigned at the Tanungan Desks to make them resuly recognizable by the public.
- Gity Mayor shall have the transitory power to assign to the BOSS such number of personnel from various departments under the Office of the City Mayor including those assigned at the Sangguniang Panlungsod and the Office of the Vice Mayor who are adept at explaining to applicants the various processes and procedures related to the issuance or renewal of business permits as well as other permits, clearances, and certificates being issued by the City Government. Such assignments shall not exceed six (6) months and shall only be done while BOSS employees or Tanungan Desk personnel are undergoing training subject to compliance to pertinent civil service regulations.
- 25.5 Detailing of Various Personnel at the BOSS. To facilitate the speedy release of business permits, personnel of the various departments that plays a role in the business permit issuance and renewal process, including personnel of the BFP, shall be detailed every working day at the BOSS. The said personnel shall work side-by-side inside the BOSS to ensure the quick and immediate review, approval, or disapproval of all applications for the issuance or renewal of business permits."

Section 16. The Bacoor BOSS **Portal. The E-Governance Department shall develop a website to be known as the Bacoor Business-One Stap-Thop portal (more-bacos.gov-ph) that will host online applications for business permits or for the renewal of business permits. The said portal shall

be owned, managed, maintained and operated by the City Government. The heads of all departments of the City Government involved in business permit review and approval process — and selected employees assigned to the said departments — shall have access to relevant data related to permits, clearances, and certificates that the said departments issue in relation to the issuance or renewal of a business permit. The Baccor BOSS portal shall have the following minimum features:

- 16.1. User-Friendly Interface: it must be easy to use even for senior citizens, persons with disabilities, or technologically challenged persons.
- 16.2. Paperless Application: access to the portal should not require the use of any piece of paper.
- 16.3. Digital Document Upload: the portal should enable the uploading of documents in support of an application for a business permit or for the renewal of a business permit.
- 16.4. Online Payment Portal: users of the portal should have the option of paying all fees provided in this Ordinance online through various payment platforms.
- 16.5. Real Time Tracking: users must be able to track the progress of their application from the time all documents were uploaded up to the point when the provisional business permit is approved.
- 16.6. Comprehensive FAQ and Customer Resource Section: the portal must have a section that answers all commonly asked questions and provides an easy-to-follow guide on how to apply for a business permit, what documents to submit, and how to comply to various laws/ordinances related to the issuance of permits, clearances, and certificates related to the business permit application process.
- 16.7. Departmental Integration: all departments involved in the business permit application process should have access to relevant data needed by the said departments in the legally mandated issuance of certificates, permits, or clearances.
 - 16.8. Data Privacy Security: the portal must have robust data privacy features.
- 16.g. Mobile Devices Responsiveness: the portal must function seamlessly regardless of the type of mobile device or personal computer being used by a customer.
- 16.10. Cross Platform Internet-Operability: the portal must function properly regardless if a user's mobile device runs on iOS or Android.
- 16.31. Digital Receipts: the portal must enable the issuance and delivery of digital receipts or electronic official receipts in favor of business owners that paid online for a business permit.
- 16.12. Data Analytics: the portal must enable the City Mayor and the Sangguniang Panlungsod to analyze various data related to the business permit application and issuance process for the formulation or revision of this Ordinance or of any ordinance, regulation, policy, procedure, or process being implemented or intended to be implemented by the City Government.
- Section 37. Barangay Online Application Help Desks. All barangays in the City of Bacoor are hereby mandated to assist any resident of the said barangays in applying online for the issuance or renewal of a business permit. Selected personnel of the said barangay shall be trained by the Human Resources Development and Management Department on how to apply for a business permit online. The said barangay personnel shall allow the said applicant to use the computer and internet service of the said barangay for free. No fees other than the ones mentioned in Section 7 hereof including cash tips shall be charged, collected, or accepted by the said barangay personnel in exchange, or because, of the assistance he/she extended to any online applicant for a business permit.

Section 18. Authority to Accept Digital Payments and Issue Digital Receipts. Pursuant to the relevant provisions of Republic Act No. 8792 (the "E-Commerce Act"), Executive Order No. 122 (issued by President Rodrigo R. Duterte in 2022), and DILG Memorandum Circular No. 2025-042 directing local government units to adopt an Electronic Payment and Collection System (EPCS), the City Government is hereby authorized to accept cashless and electronic payments and to issue digital receipts in relation to all applications for business permits and for other permits, certificates, and clearances. Provided that: business owners shall also be sent hard copies of official receipts by mail, courier, or with the assistance of the barangay where the business premises are located.

Section ag. Penalties. The following penalties shall be imposed against any person that shall violate this Ordinance:

A. Administrative Penalties for City Government Employees. City Government employees who violate any provision of this Ordinance shall be meted the following administrative sanctions pursuant to pertinent civil service regulations:

First Offense: Payment of fine amounting to Psycoo.co with written reprimand issued by the City Mayor.

Second Offense: Suspension without pay for thirty (30) working days.

Third Offense: Termination from employment.

B. Closure of Business and Payment of Fines. Businesses within the City of Baccor that violated various laws and ordinances related to the issuance or renewal of a business permit despite being given sufficient time to comply therewith as provided in the foregoing sections hereof, shall be closed for not lass than ten (so) successive days and shall remain closed until the said laws and ordinances have been compiled with by the owners of the said business. A fine of Php 5,000.00 shall also be paid by the registered owners of the said business enterprise.

C. Criminal Prosecution. The imposition of the said fines/penalties shall not preclude the filing of the appropriate criminal case against any person who violates any provision of this Ordinance or any related law or city ordinance.

D. Administrative Liability of Department Heads. The heads of the various departments that has a role in the issuance and/or renewal of business permits, including the head of the BFP in the City of Baccos, shall be held administratively liable for any violation of this Ordinance committed by their respective personnel pursuant to relevant civil service regulations.¹⁶

E. Forfeiture of Unlawfully Acquired Properties by Any City Government Employee in Favor of the Government. The City Legal Officer is hereby empowered to file a complaint against any City Government employee who unlawfully acquires any real or personal property in the course of violating this Ordinance for the purpose of causing the forfeiture thereof in favor of the Government pursuant to the relevant provisions of Republic Act No. 1379 (otherwise known as the "Forfeiture Law"). 9

Section 20. Implementing Rules and Regulations. The City Legal Officer, in consultation with the heads of the various departments involved in the business permits application process including the Fire Marshall of the City of Bacoor, is mandated to submit the implementing rules and regulations of this Ordinance for the review and approval of the City Mayor not later than sixty (60) calendar days following the effectivity date hereof.

Section 21. Repeal. All ordinances, resolutions, executive orders, and other local issuances that are inconsistent with the provisions of this Ordinance are hereby repealed or amended accordingly.

Section 22. Separability of Provisions. If any provision of this Ordinance, or the application thereof to any person or circumstance, is held invalid by a court of law of competent jurisdiction, the remainder of the Ordinance and the application of such provision to other persons or circumstances shall not be affected thereby.18 Effectivity. This Ordinance shall take effect immediately after it has been Section 23: published in a newspaper of general circulation in the City of Baccor, Cavite and after it has been posted in at least three (3) conspicuous places within the City of Eacoor, Cavite. APPROVED this __day of _______ 2025 at the City of Baccor, Cavite. I hereby certify that the foregoing Ordinance was duly approved in accordance with law. Certified HON. ROWENA BAUTISTA-MENDIOLA City Vice Mayor/Presiding Officer Attested: ATTY, KHALID A. ATEGA JR. Sangguniang Panlungsod Secretary HON, STRIKE B. REVILLA City Mayor