



**COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT
REORGANIZATION
COMMITTEE ON BARANGAY AFFAIRS**

**JOINT COMMITTEE HEARING REPORT
NO. EAGR-003-S-2025**

Office of the Sangguniang Panlungsod
Received By: J. J. J.
Date: July 10, 2025
Time: 1:00 PM

Subject: **ADMINISTRATIVE COMPLAINT AGAINST BARANGAY ELECTIVE OFFICIALS OF BARANGAY PANAPAAN 3, BACOOR CITY, CAVITE (PCR 019-2025 dated 07 July 2025).**

BACKGROUND:

Acting on the referral, a joint committee hearing was held on July 10, 2025 regarding the above-mentioned subject matter with the following attendees. (See attached attendance sheet). The complaint was submitted anonymously through the 888 Citizens' Complaint Center and was not directly filed with the concerned Barangay or the Sangguniang Panlungsod.

FINDINGS:

- Atty. Marco Mendoza of the City Legal Services Department provided a legal overview of the matter. He clarified that, notwithstanding the anonymous nature of the complaint, the Barangay Officials are obligated to respond to the Civil Service Commission (CSC), in keeping with their duties as public officers.
- Atty. Mendoza noted that a formal explanation or counter-affidavit is required to be submitted to the CSC within three (3) working days from receipt of the directive. The response must be submitted electronically via contactcentermbayan.gov.ph, citing Ticket Ref. No. ECC B126793. The reckoning period for compliance begins upon official receipt of the Committee's endorsement by the Barangay.
- The Barangay Chairman of Panapaan 3 acknowledged the incident and explained that their office had already addressed the issue raised in the complaint. He stated that the complainant voluntarily left the Barangay premises and that no coercive action was taken.
- Upon inquiry from Hon. Councilor Reynaldo D. Palabrica, Atty. Mendoza confirmed that a joint affidavit may be filed by the responding officials. It was also clarified that Hon. Mayor Strike B. Revilla was referenced in the 888 referral, and that the Office of the Mayor subsequently endorsed the matter to the Sangguniang Panlungsod for appropriate legislative action.





- The Committee directed the Barangay Officials of Panapaan 3 to submit a joint affidavit addressing the complaint. This document shall also be furnished to the Office of the City Mayor and form part of the official response by both the Executive and Legislative branches to the 888 Citizens' Complaint Center.

RECOMMENDATION:

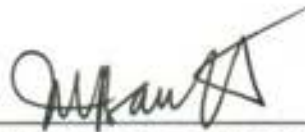
In light of the foregoing, the Joint Committee respectfully recommends to **DISMISS** the said complaint due to lack of factual evidence and removed from the Council's next order of business.

Attached is the copy of the Joint Affidavit submitted by the Barangay Officials of Panapaan 3 in response to the administrative complaint filed through the 888 Citizens' Complaint Center.

WE HEREBY CERTIFY that the contents of the foregoing report are true and correct.

Signed this 14th day of July 2025 at the City of Bacoor, Cavite.

COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT REORGANIZATION



COUN. MIGUEL N. BAUTISTA
Chairperson


COUN. REYNALDO D. PALABRICA
Vice Chairperson
COUN. CATHERINE S. EVARISTO
Member
(Acting Vice Mayor)



COUN. ROGELIO M. NOLASCO
Member
Member, Committee on Barangay Affairs

COMMITTEE ON BARANGAY AFFAIRS

COUN. RANDY C. FRANCISCO
Chairperson

COUN. HORACIO M. BRILLANTES
Vice Chairperson

COUN. LEVY M. TELA
Member





COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT
REORGANIZATION
COMMITTEE ON BARANGAY AFFAIRS

Office of the Sangguniang Panlungsod
Received by: Janet Prince
Date: 07/10/2025
Time: 1:30 pm

MINUTES OF THE JOINT COMMITTEE HEARING
NO. EAGR-003-S-2025

Subject: **ADMINISTRATIVE COMPLAINT AGAINST BARANGAY ELECTIVE OFFICIALS OF BARANGAY PANAPAAN 3, BACOR CITY, CAVITE (PCR 019-2025 dated 07 July 2025).**

A joint committee hearing was held on July 10, 2025 at the Sangguniang Panlungsod Session Hall regarding the above-mentioned subject matter with the following attendees. (See attached attendance sheet)

Committee Chairperson Councilor Miguel Bautista gave his opening remarks and acknowledged all the resource persons as well as all the attendees present.

Committee Chairman Councilor Miguel Bautista recognized the presence of Atty. Marco Mendoza of the City Legal Services Department. Atty. Mendoza made mention of the letter that was addressed to City Administrator, Atty. Aimee T. Neri, regarding the administrative complaint against Barangay Elective Officials of Panapaan 3. Unknowingly, the said Barangay Officials are not aware of the complaint since it was not filed directly to their office; instead it was filed via 888 from an anonymous complainant. But according to Atty. Mendoza the Barangay Officials are still obliged to submit or respond to the letter from the Civil Service Commission (CSC). He also added that as public officials, they are expected to comply with the duties and obligations and conformity with the law.

Vice Committee Chair Councilor Reynaldo Palabrica was recognized. Councilor Palabrica agreed to the statement of Atty. Marco that the respondents are obliged to submit a written explanation/counter affidavit to the CSC.

Atty. Marco Mendoza explained to the Barangay Officials that their response should be submitted within three (3) working days upon receipt thereof. It should be sent via e-mail at contactcenterngbayan.gov.ph and indicating the ticket reference number ECC 8126793. Atty. Mendoza also added that the date of receipt will be based on the date that the Barangay received the summon from the Committee.





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Province of Cavite
CITY OF BACOR
OFFICE OF THE SANGGUNIANG PANLUNGSOD



CGBR-SPBac-F01.02
01/20/2025



Barangay Chairman Rommie F. Domingo of Panapaan 3 was recognized. According to him, their office responded to the incident filled by the complainant. He also added that the complainant chose to leave instead.

Councilor Palabrica asked Atty. Marco if it is possible that a joint affidavit be made by the respondents. According to Atty. Mendoza it is possible. But it was indicated in the immediate action that the name and position of Mayor Strike Revilla appeared. And so Mayor Strike referred the matter to the Sangguniang Panlungsod for immediate actions.

Atty. Mendoza also explained that the endorsement letter from 888 states that the head agency of the City Government of Bacoor is directed to submit a detailed information on the actions taken regarding the complaint.

Councilor Reynaldo Palabrica instructed the Barangay Officials to submit a joint affidavit. The office of the Mayor will be furnished with a copy and this affidavit will serve as the action taken by the office of the Mayor and the Sangguniang Panlungsod as well.

There being no other matters to be discussed, the meeting was adjourned at exactly 1:55PM.

Prepared By:


MA. CRISTINA A. GOROSPE
Local Legislative Staff Asst. I

Attested By:


COUN. MIGUEL N. BAUTISTA
Chairperson
Committee on Ethics, Appointments
and Government Reorganization





COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT
REORGANIZATION
COMMITTEE ON BARANGAY AFFAIRS

Office of the Sangguniang Panlungsod
Received by: Janet
Date: 11 JUL 2025
Time: 8:15 am

ATTENDANCE OF THE JOINT COMMITTEE HEARING

10 JULY 2025 / 1:00 p.m.

Bacoor Legislative and Disaster Resilience Building,
Sangguniang Panlungsod Session Hall, 6th Floor, Bacoor Government Center

Subject: **ADMINISTRATIVE COMPLAINT AGAINST BARANGAY ELECTIVE OFFICIALS OF BARANGAY PANAPAAN 3, BACOR CITY, CAVITE.** (PCR 019-2025 dated 07 July 2025).

SIGNATURE/ NAME	POSITION/AFFILIATION OFFICE/ADDRESS	CONTACT NUMBER/EMAIL
 HON. MIGUEL N. BAUTISTA	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	09088178961
 HON. REYNALDO PALABRICA	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	
 HON. CATHERINE S. EVARISTO	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	
 HON. ROGELIO NOLASCO	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	
 HON. RANDY FRANCISCO	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	
 HON. HORACIO BRILLANTES	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	09173272621





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OFFICE OF THE SANGGUNIANG PANLUNGSOD



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01/20/2025



SIGNATURE/ NAME	POSITION/AFFILIATION OFFICE/ADDRESS	CONTACT NUMBER/EMAIL
 HON. LEVY TELA	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	
 HON. ROGELIO NOLASCO	CITY COUNCILOR SANGGUNIANG PANLUNGSOD	
 Edwin P. Ocampo	P. F. 3	
 MIGUEITO V. RAMOS	P.F.3	
 CELESTINO C. CELESTINO	P. F. 3	
 LAURO W. GERVACIO	P.F. 3	
 VISMARA C. CELESTANO	P.F. 3	
 ma. Elisa H. canillas	Barangay Secretary P.F. Espiritu 9 City of Bacoor, Cavite	0960-4570681 pfespiritus@gmail.com
 Ellen F. Espiritu	P.F. 3	09974627803
 Rand S. Asay	P.F. 3	
 LEVY D. EUSTACIO	P. F. 3	09691257352



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COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT
REORGANIZATION
COMMITTEE ON BARANGAY AFFAIRS



Office of the Sangguniang Panlungsod
Received by: JBL
Date: 08/07/2025
Time: 2:17 PM

**NOTICE OF THE JOINT COMMITTEE HEARING
(PROOF OF RECEIPT)**

10 July 2025 / 1:00 p.m.

Bacoor Legislative and Disaster Resilience Building,
Sangguniang Panlungsod Session Hall, 6th Floor, Bacoor Government Center

Subject: ADMINISTRATIVE COMPLAINT AGAINST BARANGAY ELECTIVE
OFFICIALS OF BARANGAY PANAPAAN 3, BACOOR CITY, CAVITE. (PCR 019-2025
dated 07 July 2025).



RECEIVED BY: NAME/SIGNATURE	POSITION/AFFILIATION OFFICE/ADDRESS	DATE/TIME CONTACT NUMBER
 NOEL E. ALEXANDRING	SP STAFF	7/09/25 1:08
 FERDINAND SOMERA	SP STAFF	07/09/2025 11:11 am
 Lysa III	LYSA - III	07/09/25 11:50 am
 Date Received	CP STAFF	07/09/2025 - 11:20 am
 DANDY DE GUZMAN	CP	7/9/2025 - 11:25 AM 0909-864-0945





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CITY OF BACOR
OFFICE OF THE SANGGUNIANG PANLUNGSOD



RECEIVED BY: NAME/SIGNATURE	POSITION/AFFILIATION OFFICE/ADDRESS	DATE/TIME CONTACT NUMBER
	SP	7/9/25 3:03PM
 ma. Elisa H. Cantillan	Barangay Secretary Barangay PF Espiritu 3	7/8/2025 @ 2:00PM 0960 4570681 / 4F-5441

NOTICE OF THE JOINT COMMITTEE HEARING (PROOF OF RECEIPT) NO. EAGR-003-S-2025 Page 2
PCR 019-2025 "COMPLAINT AGAINST ELECTIVE OFFICIALS OF BRGY. PANAPAAN 3"



Address: Dague Legislative and District Residence Bldg.
Bacoor Blvd., Brgy. Bayasan, City of Bacoor, Cavite
Telephone: (040) 417-0721
Website: www.bacoor.gov.ph



Cert no 24/181800



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OFFICE OF THE SANGGUNIANG PANLUNGSOD



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01/20/2025



COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT
REORGANIZATION
COMMITTEE ON BARANGAY AFFAIRS

Office of the Sangguniang Panlungsod
Received by: Jethel 2025
Date: 2-11-25



PHOTOS OF THE JOINT COMMITTEE HEARING NO. EAGR 003 S-2025

PCR 019-2025- "LETTER OF COMPLAINT AGAINST ELECTIVE OFFICIALS OF BRGY. PANAPAAAN 3"

Page 1



Address: Bacoor Legislative and Disaster Resilience Bldg.
Bacoor Blvd., Brgy. Bayanan, City of Bacoor, Cavite
Telephone: (048) 417-6727
Website: www.bacoorcity.gov.ph



Cert. no. 24/161809



Republic of the Philippines
Province of Cavite

CITY OF BACOR

Office of the City Mayor



TO : The CIVIL SERVICE COMMISSION

UNKNOWN COMPLAINANT

ATTENTION : email@contactcenterngbayan.gov.ph

RE : Letter Response to 8888 Citizens' Complaint Hotline issued by the Civil Service Commission on the Alleged Mishandling of a Sexual Harassment Complaint and the Failure of the Authorities to Respond on the Concern with Ticket Reference No. ECCB126793

CC : Hon. Strike B. Revilla
City Mayor
Office of the City Mayor

Atty. AIMEE TORREFRANCA-NERI
City Administrator
City Administrator's Office

TO THE CIVIL SERVICE COMMISSION, COMPLAINANT AND ALL CONCERNED:

Greetings from the Marching Band Capital of the Philippines!

We acknowledge receipt of your letter regarding the alleged mishandling of a sexual harassment complaint and the perceived lack of response from our authorities. While your correspondence was submitted anonymously, please be assured that we treat all reports of misconduct with utmost seriousness, regardless of the source. A copy of the aforementioned correspondence is attached herein as Annex "A."

First and foremost, we take matters involving harassment and misconduct with the utmost seriousness. The protection and safety of our constituents is a fundamental priority, and we deeply regret that any citizen may have felt unheard or unsupported. We deeply regret that any member of our community may have felt neglected or unsupported. Our policies are designed to ensure prompt, fair, and confidential handling of all complaints, especially those involving sexual harassment.

Although the complaint was submitted anonymously, we want to assure your good office that a review of the incident and the associated response protocols has already been initiated. Our internal committees and designated officers are currently



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Brgy. Bayatan, City of Bacoar, Cavite
Telephone: 434-1111
Website: www.bacoar.gov.ph



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CITY OF BACOR

Office of the City Mayor



examining the handling of the specific case to determine whether there were any procedural lapses or failures in fulfilling our duty.

To strengthen transparency and accountability, the City Government of Bacoor has also committed to the following immediate actions:

- A. In light of the issues raised, the City Government of Bacoor, through our Sangguniang Panlungsod, convened a **Committee Hearing on July 10, 2025**, to carefully review the circumstances and address the matter in accordance with our policies and obligations. During the hearing, relevant personnel and representatives participated in a comprehensive review of the complaint, the initial response, and the protocols that were followed. A copy of the scheduled meeting and the attendance sheet are attached herein and marked as Annex "B" and Annex "C," respectively.

The Committee's objectives included:

- a. Determination of any lapses in procedure or communication among the authorities involved;
 - b. Evaluating the actions of concerned officials; and
 - c. Recommending immediate and long-term corrective measures;
- B. We confirm that the **concerned barangay officials of P.F. Espiritu 3 have submitted their formal response** to the aforementioned complaint. Their explanation is currently under review by the designated committee to determine whether the protocols for handling sexual harassment allegations were properly observed and whether any corrective actions are required. A copy of the aforementioned response is attached as Annex "D";
 - C. We are currently **revisiting our existing guidelines and protocols for addressing sexual harassment complaints** to ensure clarity, timeliness, and sensitivity;
 - D. **Mandatory workshops and refresher sessions** for the staff and officials involved in case management will be conducted to reinforce proper procedures and victim-centered approaches; and
 - E. Efforts are being made to **enhance access to confidential and responsive reporting mechanisms**, including both anonymous and formal avenues.



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Brgy. Bayanan, City of Bacoor, Cavite
Telephone: 434-3233
Website: www.bacoor.gov.ph



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Office of the City Mayor



Lastly, we encourage the concerned individuals to come forward through formal channels so we can thoroughly investigate concerns while ensuring confidentiality and protection. Nonetheless, we appreciate your vigilance in holding us to high standards and hope this response reassures you of our ongoing commitment to justice and accountability. Anonymous reports are noted with care, but direct communication often allows us to provide more comprehensive support and resolution.

Thank you for bringing this matter to our attention. Your vigilance helps strengthen public service and reinforces our shared duty to protect all members of our community.

Should you require further details, please do not hesitate to contact Atty. Aimee Torrefranca-Neri, our City Administrator of the City Administrator's Office, at (046) 481-4100 local 405, or through his email address at cityadmin@bacoor.gov.ph.

Thank you very much!


Hon. ROWENA BAUTISTA-MENDIOLA
Acting City Mayor



Address: Bacoor Government Center, Bacoor Blvd.,
Brgy. Bayanan, City of Bacoor, Cavite
Trunkline: 484-1111
Website: www.bacoor.gov.ph



Cert. no. 24/181809



REPUBLIC OF THE PHILIPPINES
CITY OF BACOR
**BARANGAY
P.F. ESPIRITU 3**

ANNEX "D"
**STRIKE
AS**



ROMMIE F. DOMINGO
Executive Director

Barangay P.F. Espiritu 3

ROMEL S. ASOY

LAURO L. GERVACIO

VISMARCK C. CELESTINO

CESAR C. CELESTINO

ELLEN F. ESPIRITU

MIGUELITO V. RAMOS

EDWIN P. OCAMPO

FEBIE JANE E. TUPA
Barangay P.F. Espiritu 3

ZARA YSABELLE C. DE LEON
Barangay P.F. Espiritu 3

MA. ELISA H. CANTILLAS
Barangay P.F. Espiritu 3

OFFICE OF PUNONG BARANGAY

July 10, 2025

CIVIL SERVICE COMMISSION

Dear Sir /Ma'am:

This is in response to complaint address to Civil Service Commission for the alleged mishandling of a sexual harassment complaint and failure of Barangay Officials of Barangay Espiritu 3, to respond on the concern.

I, Mr. Levy D. Eustacio, a Chief Executive Officer -Tanod, who personally attend the reported case filed in our office, dated May 27, 2025 at Barangay P.F. Espiritu 3, City of Bacoor, would like to give my official statement about the matter:

"SALAYSAY: Na noong dumating sa Tanggapan ng Barangay ay dumating muna ang Complainant sa oras na 4:50 ng madaling araw, kasama ang kanyang Boy Friend di umano upang isumbong ang nangyari kay Kagawad On Duty Glen Ramos, kung saan siya ay nagpamasahe. At ito ay kanyang inaksyunan para sunduin ang nasabing Therapist (Respondent) at dalhin sa Tanggapan ng Barangay P.F. Espiritu 3.

Tinawagan ako ni Kgwd. Glen Ramos, dahil nakauwe na ako noong oras na yun, pagdating ko sa Barangay ay nandoon na ang Complainant at Respondent sa Front Desk ng Barangay, at aking tinanong kung sino ang Complainant at Respondent. Upon questioning sa Complainant ay akin napag-alaman na maselan ang nasabing kaso, kung kaya pinapasok ko sa opisina, kung saan ang pag-aayos ng kaso



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CITY OF BACODR
BARANGAY
P.F. ESPIRITU 3

STRIKE
AS



ROMMIE F. DOMINGO

OFFICE OF PUNONG BARANGAY

=====

Inuna ko po ang complainant para tanungin o ipasalaysay sa kanya ang pangyayari at noong nakwento na niya sa akin ang pangyayari ay ibina blotter ko na po ito. Kinuha ko kanya ang kanyang complete details para sa pagkakakilanlan at sinabi ko kung marunong magsalaysay at ang sabi ay marunong daw po siya, kaya sinabi ko po sa kanya, mas mabuti na siya na ang magsulat para kompleto ang detalye sa pangyayari na kanya pong ginawa.

ROMEL S. ASOY

LAURO L. GERVACIO

VISMARCK C. CELESTINO

CESAR C. CELESTINO

ELLEN F. ESPIRITU

MIGUELITO V. RAMOS

EDWIN P. OCAMPO

At pagkatapos ay sinunod ko pong tawagin ang respondent para kunin ang details o pagkakakilanlan nito at pagkatapos ay sinabi ko po ang naging reklamo laban sa kanya ng Complainant at kanyang Boy Friend di umano. Pagkatapos po ay pinagharap ko po sila ng Complainant at Respondent para sa reklamo na idinulog, na habang tumatakbo ang pag-aayos / pag-uusap nila ay dumating ang pulis na sina Sir Grepo at Sir Gloriosa sa barangay. Dahil nakarating sa kanila ang reklamo, na habang nakikinig sa pagitan ng Complainant / Respondent ang pag-uusap na parang hindi nagkasundo ay sinabi ng kapulisan na kapag sila ay hindi nagkasundol sa barangay ay dadalhin na lang sa Police Station ang nasabing kaso. At base sa assessment na hindi magkaka-ayos sa Barangay, ay minabuti na lamang na dalhin sa Police Station ang nasabing kaso. Na noong lumabas na sila ng Tanggapan ng Barangay, kasama ng dalawang pulis, ay pilit pa rin na nakiki-pag ayos ang RESPONDENT sa COMPLAINANT para hindi na raw ito maabala na sila pare-pareho. At ang pangyayaring ito, na hindi siguro nagustuhan ng Boy Friend ng Complainant at biglang nag trigger at marami nang sinasabi sa Police Officer na naghihintay sa kanila, at biglang umalis na lamang.

FEBIE JANE E. TUPA

ZARA YSABELLE C. DE LEON

MA. ELISA H. CANTILLAS



REPUBLIC OF THE PHILIPPINES
CITY OF BACOR
**BARANGAY
P.F. ESPIRITU 3**

**STRIKE
AS**



ROMMIE F. DOMINGO

OFFICE OF PUNONG BARANGAY

=====

Page 3

At nagsabi pa na hindi pa raw sila tapos at sila dapat ay babalik, na sa katagang iyon ng Boy Friend ng Complainant, ay tila binastos ang mga Pulis.

ito po ang kompletong pangyayari noon.

STATEMENT GIVEN BY:

MR. LEVY D. EUSTACIO

Brgy. Chief Executive Officer

WITNESSED BY:

KAGAWAD GLEN V. RAMOS

Brgy. Duty Officer

NOTED BY:

MR. ROMMIE F. DOMINGO

Punong Barangay

Brgy. P.F. Espiritu 3

ROMEL S. ASOY

LAURO L. GERVACIO

VISMARCK C. CELESTINO

CESAR C. CELESTINO

ELLEN F. ESPIRITU

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MA. ELISA H. CANTILLAS



Republic of the Philippines
Province of Cavite
CITY OF BACOR
CITY ADMINISTRATOR'S OFFICE



CGBCR-AO-01-F01.03
01/23/2025



INDORSEMENT

TO : HON. ALDE PAGULAYAN
Acting City Vice Mayor

THRU: ATTY. KHALID A. ATEGA, JR.
Sangguniang Panlungsod Secretary

OFFICE OF THE
SANGGUNANG PANLUNGSOD
RECEIVED
BY: ARIEL
DATE: 6/18/25 TIME: 1:35
BACOR CITY, CAVITE

CC : MR. ARIEL O. IGLESIA, CESO III
Regional Director, DILG 4A (CALABARZON)
3/F Anderson Bldg. 1, National Highway, Calamba City, Laguna
dilg4a.calabarzon@gmail.com

MS. FABRIERNA U. SALUMBIDES
Director IV, Public Assistance and Information Office
Civil Service Commission
Constitution Hills, Batasang Pambansa Complex,
Diliman, Quezon City
paio.paspd@csc.gov.ph | paio@csc.gov.ph

**SUBJECT : ADMINISTRATIVE COMPLAINT AGAINST BARANGAY
ELECTIVE OFFICIALS**

DATE : 09 JUNE 2025

This has reference to the letter of the Civil Service Commission (CSC) dated 03 June 2025 requesting for assistance on the alleged mishandling of a sexual harassment complaint and the failure of authorities to respond on the concern of a private individual. Based thereon, the complainant is requesting for an independent and impartial investigation into the conduct of the involved barangay and police personnel, providing for the appropriate disciplinary action, retraining, or other administrative measures as warranted by the circumstances of the case.

Pursuant to Section 60 of Republic Act No. 7160, otherwise known as the Local Government Code of 1991,¹ we hereby respectfully endorse the attached documents to your good office for review and appropriate action.

Thank you.

Very truly yours,

ATTY. AIMEE TORREFRANCA-NERI
City Administrator

¹ See DILG Opinion No. 56, S. 2024 dated 13 May 2024



Address: Bacoor Government Center, Bacoor Blvd.,
Brgy. Bayanan, City of Bacoor, Cavite
Trunkline: 434-1111
Website: www.bacoor.gov.ph



Cert no. 24-181809



Republic of the Philippines
Province of Cavite
CITY OF BACOR
CITY ADMINISTRATOR'S OFFICE



09 May 2025

PLTCOL JOHN PAOLO CARRACEDO
Officer-in-Charge
Bacoor Component City Police Station
Bacoor Government Center, Bacoor City

CC : MR. ARIEL O. IGLESIA, CESO III
Regional Director, DILG 4A (CALABARZON)
3/F Anderson Bldg. 1, National Highway, Calamba City, Laguna
dilg4a.calabarzon@gmail.com

MS. FABRIERNA U. SALUMBIDES
Director IV, Public Assistance and Information Office
Civil Service Commission
Constitution Hills, Batasang Pambansa Complex,
Diliman, Quezon City
paio.paspu@csc.gov.ph | paio@csc.gov.ph

**RE : ADMINISTRATIVE COMPLAINT AGAINST POLICE
OFFICERS/PERSONNEL**

Dear **PLTCOL CARRACEDO**:

Greetings from the Marching Band Capital of the Philippines!

This has reference to the letter of the Civil Service Commission (CSC) dated 03 June 2025 requesting for assistance on the alleged mishandling of a sexual harassment complaint and the failure of authorities to respond on the concern of a private individual. Based thereon, the complainant is requesting for an independent and impartial investigation into the conduct of the involved barangay and police personnel, providing for the appropriate disciplinary action, retraining, or other administrative measures as warranted by the circumstances of the case.

Pursuant to the relevant provisions of the NAPOLCOM Memorandum Circular No. 2016-002, otherwise known as the Revised Rules of Procedure Before the Administrative Disciplinary Authorities and the Internal Affairs Service of the Philippine National Police, we hereby respectfully endorse the attached documents to your good office for review and appropriate action.



Address: Bacoor Government Center, Bacoor Blvd.,
Brgy. Bayanah, City of Bacoor, Cavite
Trunkline: 434-1111
Website: www.bacoor.gov.ph





Republic of the Philippines
Province of Cavite
CITY OF BACOR
CITY ADMINISTRATOR'S OFFICE



Thank you.

Very truly yours,

ATTY. AIMEE TORREFRANCA-NERI
City Administrator



Address: Bacoor Government Center, Bacoor Blvd.,
Brgy. Bayanan, City of Bacoor, Cavite
Trunkline: 434-1111
Website: www.bacoor.gov.ph





Republic of the Philippines
Province of Cavite
CITY OF BACOR
CITY ADMINISTRATOR'S OFFICE



INDORSEMENT

TO : HON. ALDE PAGULAYAN
Acting City Vice Mayor

THRU: ATTY. KHALID A. ATEGA, JR.
Sangguniang Panlungsod Secretary

CC : MR. ARIEL O. IGLESIA, CESO III
Regional Director, DILG 4A (CALABARZON)
3/F Anderson Bldg. 1, National Highway, Calamba City, Laguna
dilg4a.calabarzon@gmail.com

MS. FABRIERNA U. SALUMBIDES
Director IV, Public Assistance and Information Office
Civil Service Commission
Constitution Hills, Batasang Pambansa Complex,
Diliman, Quezon City
paio.paspd@csc.gov.ph | paio@csc.gov.ph

**SUBJECT : ADMINISTRATIVE COMPLAINT AGAINST BARANGAY
ELECTIVE OFFICIALS**

DATE : 09 JUNE 2025

This has reference to the letter of the Civil Service Commission (CSC) dated 03 June 2025 requesting for assistance on the alleged mishandling of a sexual harassment complaint and the failure of authorities to respond on the concern of a private individual. Based thereon, the complainant is requesting for an independent and impartial investigation into the conduct of the involved barangay and police personnel, providing for the appropriate disciplinary action, retraining, or other administrative measures as warranted by the circumstances of the case.

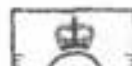
Pursuant to Section 60 of Republic Act No. 7160, otherwise known as the Local Government Code of 1991,¹ we hereby respectfully endorse the attached documents to your good office for review and appropriate action.

Thank you.

Very truly yours,

ATTY. AIMEE TORREFRANCA-NERI
City Administrator

¹ See DILG Opinion No. 56, S. 2024 dated 13 May 2024





Republic of the Philippines
Province of Cavite
CITY OF BACOR
CITY ADMINISTRATOR'S OFFICE



09 May 2025

PLTCOL JOHN PAOLO CARRACEDO
Officer-in-Charge
Bacoor Component City Police Station
Bacoor Government Center, Bacoor City

CC : MR. ARIEL O. IGLESIA, CESO III
Regional Director, DILG 4A (CALABARZON)
3/F Andenson Bldg. 1, National Highway, Calamba City, Laguna
dilg4a.calabarzon@gmail.com

MS. FABRIERNA U. SALUMBIDES
Director IV, Public Assistance and Information Office
Civil Service Commission
Constitution Hills, Batasang Pambansa Complex,
Diliman, Quezon City
paio.paspd@csc.gov.ph | paio@csc.gov.ph

**RE : ADMINISTRATIVE COMPLAINT AGAINST POLICE
OFFICERS/PERSONNEL**

Dear **PLTCOL CARRACEDO**:

Greetings from the Marching Band Capital of the Philippines!

This has reference to the letter of the Civil Service Commission (CSC) dated 03 June 2025 requesting for assistance on the alleged mishandling of a sexual harassment complaint and the failure of authorities to respond on the concern of a private individual. Based thereon, the complainant is requesting for an independent and impartial investigation into the conduct of the involved barangay and police personnel, providing for the appropriate disciplinary action, retraining, or other administrative measures as warranted by the circumstances of the case.

Pursuant to the relevant provisions of the NAPOLCOM Memorandum Circular No. 2016-002, otherwise known as the Revised Rules of Procedure Before the Administrative Disciplinary Authorities and the Internal Affairs Service of the Philippine National Police, we hereby respectfully endorse the attached documents to your good office for review and appropriate action.





Republic of the Philippines
Province of Cavite
CITY OF BACOR
CITY ADMINISTRATOR'S OFFICE



Thank you.

Very truly yours,

ATTY. AIMEE TORREFRANCA-NERI
City Administrator





For Immediate Action

Pursuant to **Section 8 of Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery (EODB EGSD) Act of 2018**, which states that *"the head of the office or agency shall be primarily responsible for the implementation of this Act and shall be held accountable to the public in rendering fast, efficient, convenient, and reliable service"*, may we respectfully transmit the following report coursed through the Civil Service Commission's (CSC's) Contact Center ng Bayan (CCB):

Name and Position of Head of Office	Mayor STRIKE B. REVILLA
Name of Agency	City Government of Bacoor
Address	Bacoor Municipal Hall, General Evangelista Street, Cavite
Contact Details: (email/numbers)	TL: (046) 481-4100 Direct Line: (046) 481-4140 (Mayor's Office); (046) 481-4143 (HRDMD) Email: bacoorcitygovernment@gmail.com; mayoroffice@bacoor.gov.ph; msbrsecretariat@gmail.com; serbisyongstrike@gmail.com; cao.bacoor@gmail.com
Attention: <i>Bilis Aksyon Partner</i>	Ms. NATIVIDAD LUDWIG I. OPLE City Gov't. Dept. Head I, HRMO
Ticket Reference Number	ECCB126793
Date	3 June 2025
Nature of Report (Check one) <input type="checkbox"/> Complaint <input checked="" type="checkbox"/> Request for Assistance <input type="checkbox"/> Suggestion <input type="checkbox"/> Query <input type="checkbox"/> Appreciation <input type="checkbox"/> Others	Client's Main Issue/Concern: Report on alleged mishandling of a sexual harassment complaint and the failure of authorities to respond on the concern. Details of Concern: Please see attached copy of email. Additional Information: "Dear Sir/Madam, This is to confirm the intention to proceed with the report. As previously expressed, the goal is to ensure accountability for the incident, and appropriate action is strongly urged. For additional context: The incident took place on Tuesday, May 27, 2025, between 4:15 AM and 5:40 AM . At approximately 4:53 AM , a call was made to 911 after barangay officials indicated they could no longer mediate the situation and that police intervention was necessary. This decision came after it became evident that the alleged sexual abuser was allowed to remain near the victim in

1	<p>the same building—despite having been informed that the victim was still experiencing trauma and fear. The responding police officers appeared to be in their late 20s to early 30s, approximately 5'7" to 5'9" in height, with lean builds—not thin but also not overweight. Their complexion was fair, though not extremely light. Based on their response and statements, it is believed that their identities can be confirmed through coordination with the Bacoar PNP. The officers mentioned they were required to log all incidents upon returning to the station, and their names should therefore be included in the official report. Further assistance and action from your office in verifying and addressing this matter would be appreciated. Should additional details be required, clarification can be provided as needed. Thank you for your attention and support."</p> <p>Requested action from the agency: "I respectfully request the following: An independent and impartial investigation into the conduct of the involved barangay and police personnel. Appropriate disciplinary action, retraining, or administrative measures as warranted. Stronger enforcement and training on trauma-informed and gender-sensitive procedures for handling cases involving sexual violence and harassment. Thank you for your attention to this matter. I trust that your offices will act decisively to uphold the dignity, safety, and rights of every citizen."</p>
Name of Customer	Client requested anonymity
Name of CCB Agent	AFA


As the law holds that the interest of the public be immediately addressed, we shall await detailed information on the action taken by your office, or your duly authorized representative **within three (3) working days upon receipt thereof** before tagging this concern as ***RESOLVED**. Please send your reply to CSC via email@contactcentermgbayan.gov.ph, and indicate ticket reference number **ECCB126793** for this concern.

Rule IV (Citizen's Charter) Section 2 (g)(i) of the Joint Memorandum Circular No. 2019-001 or the Implementing Rules and Regulations (IRR) of RA 11032 mandates government agencies to **include in their Citizen's Charter, the names and contact numbers of heads of offices involved in the processing of the application or request and the contact information of the CCB, where applicants or requesting parties can provide feedback on quality of government service.**

Further, the Inter-Agency Task Force (IATF) on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems (Administrative Order No. 25, s. 2011) Guidelines on the Grant of the Performance Based Bonus (PBB) provides that agencies shall ensure prompt resolution of all complaints and grievances on government service procedures, acts of red tape.

corruption, and/or other interferences to public service delivery by any government agency, individuals, or instrumentalities reported to 8888 CCC and CCB.

For questions or clarifications, the CCB may be reached through email address: email@contactcenterngbayan.gov.ph, hotline number: 8932-0111, and short message service (SMS) +639088816565. Further, please be informed that the resolution rate of CCB referrals sent to government agencies may be viewed via the website www.contactcenterngbayan.gov.ph.



Digitally signed by Salumbides
Fiaberna Urganon
Date: 2023.06.03 14:38:26 +08'00'

FIABERNA U. SALUMBIDES

Director IV

Public Assistance and Information Office

cc: **Secretary JUANITO VICTOR C. REMULLA**
Department of the Interior and Local Government (DILG)

Director IV MARIA LETICIA G. REYNA
CSC Regional Office IV

Director II JEFFREY C. CRUZ
CSC FO- Cavite

"Referrals shall be considered RESOLVED after the CCS receives the agency response which provides the detailed action taken to correct the reported dissatisfaction and prevent its re-occurrence. If the particular concern cannot be acted upon, the agency has to provide a justification as to why it cannot be addressed. The referral then will be considered resolved upon receipt of the reply/explanation from the agency."

ABOUT THE CONTACT CENTER NG BAYAN (CCB)

A recipient of the 2014 Philippine Quill Award under the Customer Relations category from the International Association of Business Communication (IABC), the Contact Center ng Bayan (CCB) receives complaints, requests for assistance, suggestions, commendations, and inquiries. The CCB is also included in the Philippine Development Plan 2023-2028 or the Philippines' Medium-Term Development Program as one of the means to enhance public feedback loops as a good governance practice to improve efficiency and promote public accountability and integrity. Source: <https://pdp.neda.gov.ph/wp-content/uploads/2022/12/Chapter-14.pdf>



The CCB may be reached via SMS 0906-8816565; email@contactcenterngbayan.gov.ph; www.contactcenterngbayan.gov.ph; "Report a CCB Concern" portal (Mondays thru Fridays from 8:00 a.m. to 5:00 p.m.). Pursuant to the IRR of RA 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2016", CCB as the CSC's public feedback facility shall be included in the Citizen's Charter of each government agency as part of its complaints mechanism.

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Contact Center ng Bayan (CCB) <email@contactcenterngbayan.gov.ph>

Re: CSC CCB REPLY

1 message

Dey <amoreomniavincit.jao@gmail.com>

Thu, May 29, 2025 at 8:05 AM

To: "CONTACT CENTER NG BAYAN (CCB)" <email@contactcenterngbayan.gov.ph>

Cc: Public Assistance and Information Office <paio@csc.gov.ph>

Dear Sir/Madam,

I am submitting this report to raise a serious concern regarding the mishandling of a sexual harassment complaint involving local barangay officials and police personnel in a barangay within Bacoor City, Cavite. Due to the nature of the incident and the failure of authorities to respond appropriately, I respectfully request your immediate attention.

Incident Summary:

A male victim confided in someone he trusted about a sexual violation he experienced at a massage establishment in Bacoor City. He expressed a strong intention to seek justice and formally report the incident.

However, upon doing so, the victim was met with dismissiveness from the barangay authorities. His complaint was minimized, and it was implied that he was acting under external influence. Officials discouraged him from pursuing the case further.

After it became apparent that the barangay could not guarantee the victim's safety—and had failed to separate him from the alleged perpetrator—emergency police assistance was requested through the national hotline. The responders arrived but appeared irritated and treated the request as a disruption rather than an emergency.

Alarming, one of the responding officers made comments that appeared to normalize or excuse the alleged behavior, even indicating that such acts were common in similar establishments in the area. This raised serious concerns about impartiality and professionalism.

Following the filing of a blotter report, the alleged perpetrator was allowed to approach the victim and the person accompanying him, making unsolicited physical contact and offering compensation in an apparent attempt to settle the matter informally. This happened directly outside the barangay premises.

Throughout the process, the victim received no psychological support, privacy, or legal guidance. Officials questioned his reactions during the incident, showing a lack of understanding about trauma responses. He was also subjected to stereotyping, as he identifies as part of a marginalized community.

The system's response added to the victim's distress. He ultimately chose not to continue with the complaint - not because he had changed his mind, but because the environment made him feel unsupported, unsafe, and hopeless.

This incident reflects broader issues in how local officials handle sensitive complaints, particularly from members of vulnerable or underrepresented groups.

I respectfully request the following:

- An independent and impartial investigation into the conduct of the involved barangay and police personnel.
- Appropriate disciplinary action, retraining, or administrative measures as warranted.
- Stronger enforcement and training on trauma-informed and gender-sensitive procedures for handling cases involving sexual violence and harassment.

Thank you for your attention to this matter. I trust that your offices will act decisively to uphold the dignity, safety, and rights of every citizen.

Sincerely,

Anonymous Concerned Citizen

Let me know if you want this in PDF, Word format, or copy-paste text for an online complaint form. I'm also here if you want help writing a cover message to submit with this.

Dear Sir / Madam:

Greetings from the Civil Service Commission!

May we inform you that the Civil Service Commission's Contact Center ng Bayan (CCB) implements referral system, and as a matter of procedure, we will send a letter referral to the concerned agency and attach verbatim details of your concern, for their information, appropriate action and resolution.

In your email, you requested anonymity however, based on your narrative there is a possibility that you might be identified by the concerned agency. If you still want to remain anonymous, may we request you to send the details in a form that will not divulge your identity?

Thank you.

Contact Center ng Bayan

Public Assistance and Information Office
Civil Service Commission - Central Office
CSC Building, IBP Road, Constitution Hills
1126 Quezon City, Philippines
CSC Hotline: (02) 8932-0111
CCB Text: 0908-8816565

Email Address: email@contactcenterngbayan.gov.ph

Websites: [<http://www.csc.gov.ph/>] ; [<http://www.contactcenterngbayan.gov.ph/>]

On Tue, May 27, 2025 at 4:10 PM Public Assistance and Information Office <paio@csc.gov.ph> wrote:

Dear CCB,

For your appropriate action, please.

Thank you.

PUBLIC ASSISTANCE AND INFORMATION OFFICE

Civil Service Commission Central Office
CSC Building, IBP Road, Constitution Hills, 1126 Quezon City, Philippines
Telephone Nos. +63 2 89317993; 89320381
PAC Hotline Nos. +63 2 89320111; 89512575; 89512576
Fax No. +63 2 89320179
Email Address: paio@csc.gov.ph

From: Dey <amoreomniavincit.jao@gmail.com>

Sent: Tuesday, May 27, 2025 3:50 PM

Subject: Urgent Concern: Mishandling of Sexual Harassment Complaint in Barangay Panapaan III, Bacoar City

You don't often get email from amoreomniavincit.jao@gmail.com. Learn why this is important

Dear All,

I am writing to **formally raise a serious concern** regarding the *mishandling of a sexual harassment complaint* involving barangay officials and a police officer in Barangay Panapaan III, Bacoar City. *Due to the grave nature of this incident and the failure of local authorities to act appropriately and sensitively*, I am bringing this matter to your collective attention for **immediate intervention and accountability**.

Please find below a detailed summary of the incident:

Incident Details:

- The victim, visibly traumatized, told his partner, *"kinuha niya ang puri ko,"* describing the violation he suffered at the hands of a therapist from Urbano Wellness Spa, a massage shop along Aguinaldo Highway in Bacoar City. He was determined to pursue a formal complaint and seek justice.
- *Instead of receiving support*, barangay officials dismissed his account, implying that his complaint was motivated by his partner's influence. **They pressured him to drop the matter.**
- When the victim and his partner requested police assistance—after the barangay failed to ensure their safety and allowed the alleged abuser to remain in the same room—they called 911, in accordance with the Anti-Crime

6/3/25, 12:20 PM

Department of Information and Communications Technology Mail - Re: CSC CC8 REPLY

- One of the responding police officers **admitted to personally availing of "extra services"** and claimed such services were commonplace among massage shops on Aguinaldo Highway—*demonstrating a clear bias and undermining the credibility of any investigation.*
- After the blotter was filed, **barangay officials permitted the alleged perpetrator to approach the victim and his partner outside the barangay hall.** *The man touched the partner's shoulder, reached toward the victim, apologized, and offered "free services"—an apparent attempt to informally settle the matter on the spot.*
- Throughout the process, **authorities prioritized a quick barangay-level settlement over the victim's well-being.** *No psychological support, privacy, or legal clarity was offered. Officials also failed to acknowledge that "extra services" constitute prostitution under Philippine law.*
- The victim was questioned for "freezing" during the incident, with officials asking why he did not run or call for help—*displaying a serious lack of understanding of how trauma responses manifest.*
- The victim, who is a member of the LGBTQ+ community, was subjected to **stereotyping and dismissiveness.** *These attitudes compounded his trauma and left him feeling isolated and unsupported.*
- *This incident not only harmed the victim but also damaged public trust in institutions responsible for protecting citizen safety and dignity. Due to the lack of trauma-informed support and institutional empathy, the victim ultimately withdrew his complaint—not because he wanted to, but because he felt that no path to justice remained.*

I am committed to following this matter through until I am assured it has been taken seriously and addressed appropriately.

I respectfully request:

- **A thorough and independent investigation** into the conduct of the involved barangay officials and police personnel.
- **Appropriate sanctions or retraining** for those found responsible.
- **Reinforcement of trauma-informed protocols and guidelines** for handling sexual harassment complaints, especially those involving marginalized communities.

Thank you for your attention to this urgent matter. I trust that your offices will act promptly to uphold justice, dignity, and public trust.

Sincerely,
A Concerned Citizen

(Requesting Anonymity for Safety and Privacy)

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