



Republic of the Philippines
Province of Cavite
CITY OF BACOOR
OFFICE OF THE SANGGUNIANG PANLUNGSOD



COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT REORGANIZATION
COMMITTEE ON RULES, PRIVILEGES, LAWS AND ORDINANCES

COMMITTEE REPORT
NO. EAGR-041-S-2026

Office of the Sangguniang Panlungsod
Received by: *[Signature]*
Date: 13 APR 2026
Time: *[Signature]*

Subject: **A RESOLUTION SEEKING TO IMPROVE THE DELIVERY OF PUBLIC SERVICE BY ADOPTING AND APPROVING THE CITIZEN'S CHARTER 2026 (FIRST EDITION) OF ALL THE DEPARTMENTS AND UNITS OF THE LOCAL GOVERNMENT OF THE CITY OF BACOOR PURSUANT TO THE RELEVANT PROVISIONS OF REPUBLIC ACT NO. 11032 KNOWN AS "AN ACT PROMOTING EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE" (PCR 431-2026 dated 13 April 2026).**

This report pertains to the request from the Office of the Human Resources Development and Management Department (HRDMD) for a City Resolution seeking to improve the delivery of public service by adopting and approving the citizen's charter 2026 (first edition) of all the departments and units of the local government of the City of Bacoor pursuant to the relevant provisions of Republic Act No. 11032 known as "An Act Promoting Ease of Doing Business and Efficient Government Service."

The above-mentioned subject matter was referred to this Committee by the Presiding Officer, Hon. Rowena B. Mendiola, during the 39th Regular Session of the 6th Sangguniang Panlungsod on April 13, 2026.

All local government units are mandated to formulate a Citizen's Charter as a tool to expedite the delivery of services to the public, this is in accordance to Republic Act No. 9485, also known as the Anti-Red Tape Act (ARTA) as amended by Republic Act No. 11032.

The Citizen's Charter of the various departments and units of the local government of the City of Bacoor were made in response to the widespread demand for better and more efficient delivery of public service.

RECOMMENDATION:

In view thereof, the Committee recommends that the Sangguniang Panlungsod **PASS** a resolution seeking to improve the delivery of public service by adopting and approving the citizen's charter 2026 (first edition) of all the departments and units of the local government of the City of Bacoor pursuant to the relevant provisions of Republic Act No. 11032 known as "An Act Promoting Ease of Doing Business and Efficient Government Service."





WE HEREBY CERTIFY that the contents of the foregoing report are true and correct.

Signed this 22nd day of April 2026 at the City of Bacoor, Cavite

COMMITTEE ON ETHICS, APPOINTMENTS AND GOVERNMENT REORGANIZATION

COUN. MIGUEL N. BAUTISTA
 Chairperson

COUN. CATHERINE S. EVARISTO
 Member

COUN. ROGELIO M. NOLASCO
 Member

COMMITTEE ON RULES AND PRIVILEGES, LAWS AND ORDINANCES

COUN. REYNALDO D. PALABRICA
 Chairperson
 Vice Chairperson, Committee on Ethics, Appointments and Government Reorganization





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COUN. LEVY M. TELA
Vice Chairperson



COUN. ADRIELITO G. GAWARAN
Member



COUN. REYNALDO M. FABIAN
Member

